HP Color LaserJet 5700, 6700, X557, X55745, MFP 5800, X57945, X58045 - Certificate of Volatility

Review the certificates of volatility for the printer.

Certificate of Volatility

Review the certificates of volatility for the printers.

Figure 1 Certificate of Volatility SFP (1 of 2)

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Hewlett-Packard Certificate of Volatility							
Model(s): HP Color LaserJet Enterprise X55745 and 5700	Part Number(s) X55745dn=6QF 5700dn=6QN28): P97A BA		Address: Hewlett Packard Company I1311 Chinden Blvd Boise, ID 83714		
	<u> </u>	Vola	tile Memory				
Does the device contain vo	Does the device contain volatile memory (Memory whose contents are lost when power is removed)?						
				he mer			
Type (SRAM, DRAM, etc): DRAM	Size: 1.5GB	User Modifial ☐ Yes ☒ N		rint	Steps to clear memory: When the printer is powered off the memory is erased		
Non-Volatile Memory							
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?							
				he mer			
Type (Flash, EEPROM, etc):	Size:	User Modifiable:	Function:		Steps to clear memory:		
EEPROM	32KB	☐ Yes ☒ No	Store customer setting di backup /restore	ata for	There are no steps to clear this data		
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☑ No	Function: BIOS		Steps to clear memory: There are no steps to clear this data		
		Ma	ss Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?							
Yes No If Yes please describe the type, size, function, and steps to clear the memory below							
Type (HDD, Tape, etc.): eMMC		Jser Modifiable: ☑ Yes ☐ No	Function: Stores data, OS, applications, digitally signed firmware images, persistent data, and temporary data for processing system functions		Steps to clear memory: Firmware update or Initiate a non-secure fast erase from the EWS		
D # 11			USB	c	1.1		
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)? ☑ Yes ☐ No If Yes please describe below							
Explanation: Print Jobs and device firmware updates							
Can any data other than scan upload be sent to the USB device? ☐ Yes ☒ No If Yes please describe below							
Explanation:							

Figure 2 Certificate of Volatility SFP (2 of 2)

RF/RFID					
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics? (e.g. Cellular phone,					
Bluetooth) Yes No If	Yes please describe below				
Purpose:					
Frequency:		Bandwidth:			
Modulation:		Effective Radiate Power (ERP):			
Specifications:					
Other Transmission Capabilities					
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything					
other than standard hard wired TCP/IP, direct USB, or parallel connections)? \square Yes \boxtimes No If Yes please describe below:					
Purpose:					
Frequency:		Bandwidth:			
Modulation:		Effective Radiate Power (ERP):			
Specifications:					
Other Capabilities					
Does the device employ any other method of communications such as a Modem to transmit or receive any data					
whatsoever? ☐ Yes ☒ No If Yes please describe below:					
Purpose:					
Specifications:					
Author Information					
Name	Title	Email	Business Unit		
	System Engineer	Technical.Marketing@hp.com	IPG		
Date Prepared: 11/07/2022					

Figure 3 Certificate of Volatility MFP (1 of 2)

		lowlett Deeker	d Cartificate of Valatil	:4	
			d Certificate of Volatil		
Model(s):		rt Number(s):			Address:
HP Color LaserJet	X:	57945dn=6QP98	A	H	Hewlett Packard Company
Enterprise X57945, X580	045, X	57945z=6QP99A		1 1	11311 Chinden Blvd
and 5800	X!	57945zs=76H07 <i>A</i>	4		Boise. ID 83714
a		58045dn=7E357			Boise, 1D 637 14
		800dn=6QN29A	•		
		800f=6QN30A			
	36	5800zf=58R10A			
		Vola	atile Memory		
			e contents are lost when po		
			unction, and steps to clear t	ne mer	
Type (SRAM, DRAM, etc):	Size:	User Modifia			Steps to clear memory:
DRAM	6GB	☐ Yes ⊠			When the printer is powered
			system operation and p buffer	rint	off the memory is erased
			bullet		
		Non-V	olatile Memory		
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?					
X Yes No If Yes nles	ase descri	oe the type size fi	unction, and steps to clear t	ne mer	mory below
Type (Flash, EEPROM,	Size:	User Modifiable	: Function:	10 11101	Steps to clear memory:
etc):	0.20.	occi incamabic	. I anouom		etopo to olear memory.
EEPROM	32KB	☐ Yes 🛛 No	Store customer setting da	ata for	There are no steps to clear this
			backup /restore		data
Type (Flash, EEPROM,	Size:	User Modifiable			Steps to clear memory:
etc): SPI	4MB	☐ Yes ☒ No	BIOS		There are no steps to clear this data
3PI					uata
	ļ.	Ma	ass Storage		
Does the device contain ma	ass storag				
	ase descri	be the type, size, f	unction, and steps to clear	he me	mory below
Type (HDD, Tape, etc.):	Size:	User Modifiable:	Function:		Steps to clear memory:
eMMC	32GB	Yes 🗌 No	Stores data, OS,		Firmware update
			applications, digitally		
			signed firmware images,		or
			persistent data, and temporary data for		Initiate a non-secure fast erase
			processing system		from the EWS
			functions		Hom the Evvo
Type (HDD, Tape, etc.):	Size:	User Modifiable:	Function:		Steps to clear memory:
HDD	500GB	Yes □ No	Stores data, OS,		Firmware update
			applications, digitally		-
			signed firmware images,		or
			persistent data, and		
			temporary data for		Initiate a non-secure fast erase
			processing system functions		from the EWS
			TUTIONOTIS		
			USB		
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?					
Yes No If Yes please describe below					
Explanation: Print Jobs, scan upload, and device firmware updates					
Can any data other than scan upload be sent to the USB device?					
☐ Yes ☒ No If Yes plea	se describ	e below			
Explanation:					

Figure 4 Certificate of Volatility MFP (2 of 2)

RF/RFID					
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics? (e.g. Cellular phone,					
Bluetooth) Yes No I	f Yes please describe below				
Purpose:					
Frequency:	cy: Bandwidth:				
Modulation:	tion: Effective Radiate Power (ERP):				
Specifications:					
Other Transmission Capabilities					
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything					
other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:					
Purpose:					
Frequency:		Bandwidth:			
Modulation:		Effective Radiate Power (ERF	fective Radiate Power (ERP):		
Specifications:					
Other Capabilities					
Does the device employ any other method of communications such as a Modem to transmit or receive any data					
whatsoever? ☐ Yes ☒ No If Yes please describe below:					
Purpose:					
Specifications:					
Author Information					
Name	Title	Email	Business Unit		
	System Engineer	Technical.Marketing@hp.com	IPG		
Date Prepared: 11/07/2022					