

SonicWall® NSsp 13700

Quick Start Guide

For product information, use the QR code or go to [SonicWall Tech Docs for NSsp](#)



Regulatory Model Number	Product Name
1RK54-118	NSsp 13700

SONICWALL®

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For more information, visit <https://www.sonicwall.com/legal/>.

Legend

WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

To access the Support Portal, go to <https://www.sonicwall.com/support>.

SonicWall NSsp 13700 Quick Start Guide
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1 Package Contents



- NSsp 13700 appliance
- Twinaxial cables (4) (two 10G 1-meter cables, two 25G 1-meter cables)
- Ethernet cable
- Serial console cable (RJ45 to DB9)
- Power cords (2)
- Rack mount kit
- SonicWall NSsp 13700 Quick Start Guide
- Safety, Environmental, and Regulatory Information documents

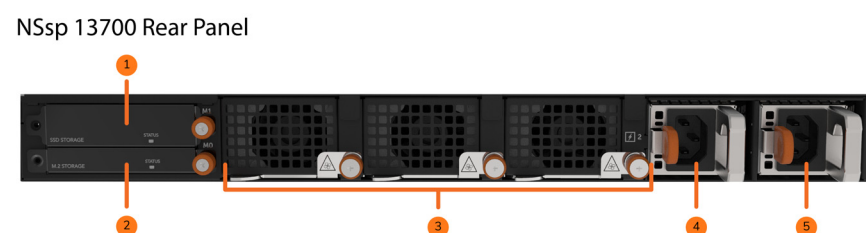
NOTE: The included power cord is approved for use only in specific countries or regions. Before using a power cord, verify that it is rated and approved for use in your location. The power cord is for AC mains installation only. Refer to the *NSsp 13700 Safety, Regulatory, and Legal Information* document for additional safety information.

メモ: 添付の電源コードに関して電気安全を確保するために、弊社製品にご使用いただく電源コードは必ず製品同梱の電源コードをご使用ください。この電源コードは他の製品では使用できません。

Items missing? Contact SonicWall Technical Support at: <https://www.sonicwall.com/support/contact-support>

- Power Button:** Short press powers ON if button was used to power system off. Short press powers OFF with Graceful Shutdown. Test and Alarm LEDs turn Red. Standby power to some circuitry stays on. Long Press (5+ sec) = Forced Shutdown. Standby power to some circuitry stays on.
- LAN Bypass LED:** When NSsp is without power and LED is OFF, LAN Bypass state is difficult to distinguish. It can be either:
 - Bypass Disabled (default), traffic cannot pass
 - Bypass Enabled, power is lost, traffic can pass
 Yellow = Bypass Active and traffic is passing while NSsp is powered but not available, such as during reboot.
Green = Bypass Enabled, traffic can pass if firewall goes down.
- USB SS 3.0 Ports:** For Configuration, Recovery, Re-imaging the NSsp, and USB WWAN device support
- Storage LED:** Status on internal and external storage.
Blinking Green = Activity, Yellow = Storage warning
Off = No activity
- Alarm LED:** Red = High Level Alarm (such as Fan Failure) / Power down requested, Yellow = Lower Level Alarm
- Test LED:** Red = Power down requested, Yellow = Initializing, Blinking Yellow = SafeMode / FIPS test in progress, Off = Normal
- Power LED:** 1 = Primary, 2 = Redundant
Blue = Powered on, Yellow = Defective redundant power supply

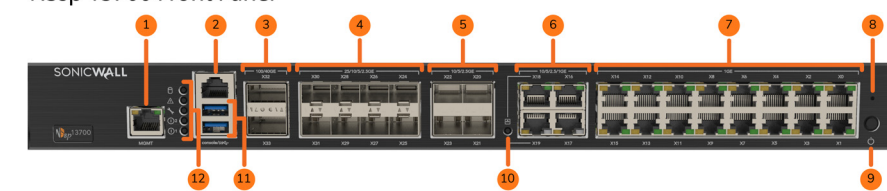
3 Rear Panel



- M1 Slot for SSD: Extended storage drive
- M0 Slot for M.2 Module: Boot drive
- System Fans (3)
- Redundant Power Input
- Primary Power Input

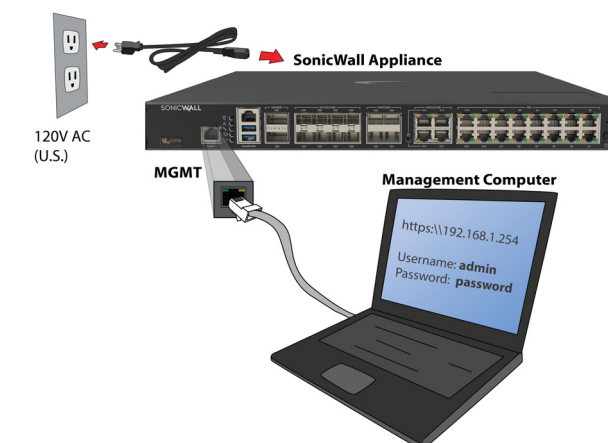
2 Front Panel

NSsp 13700 Front Panel



- MGMT** **MGMT Port - RJ45:** The MGMT port is a dedicated 1GE interface for appliance management and SafeMode access.
Solid Green = Link at 1G or lower, Blinking Green = Activity
- console** **Console Port - RJ45:** Serial Console for CLI access
- X32 - X33** **100/40GE QSFP28 Ports and LEDs:**
Solid Amber = Link at 100G or 40G, Blinking Amber = Activity
Solid Green = Link at 1G or lower, Blinking Green = Activity
Off = No link
NOTE: Breakout cables are not supported on these ports.
- X24 - X31** **25/10/5/2.5GE SFP28 Ports and LEDs:**
Solid Amber = Link at 25G, 10G, 5G or 2.5G, Blinking Amber = Activity at 25G, 10G, 5G or 2.5G
Solid Green = Link at 1G or lower, Blinking Green = Activity
Off = No link
- X20 - X23** **10/5/2.5GE SFP+ Ports and LEDs:**
Solid Amber = Link at 10G, 5G or 2.5G, Blinking Amber = Activity
Solid Green = Link at 1G or lower, Blinking Green = Activity
Off = No link
- X16 - X19** **10/5/2.5/1GE Copper RJ45 Ports and LEDs:**
Solid Green = Link at speeds 1G or lower, Blinking Green = Activity at 1G or lower, Amber = Unused, Off = No link
- X0 - X15** **1GE Copper RJ45 Ports and LEDs:**
Solid Green = Link at speeds 1G or lower, Blinking Green = Activity at 1G or lower, Amber = Unused, Off = No link
- SafeMode Button:** A recessed button used to enter SafeMode: If NSsp is up: Press button with a narrow, straight object.
If NSsp is down: Press while connecting NSsp to power and hold until Test LED blinks yellow three times.

4 Connect and Power On



To power on your NSsp and connect the LAN and WAN:

- Connect the provided power cord to the appliance and to an electrical outlet (100-240 volts). The NSsp powers on. The startup sequence takes about eight minutes.
- Connect the NSsp LAN interface (X0 by default) to your local, internal network.
- Connect the NSsp WAN interface (X1) to the Internet.

