Jabra

Engage 50

Jabra GN

User manual

GN Making Life Sound Better

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1. Welcome

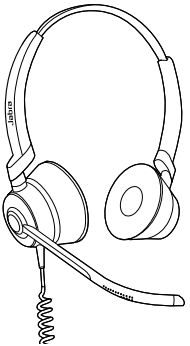
Thank you for using the Jabra Engage 50. We hope you will enjoy it!

Jabra Engage 50 features

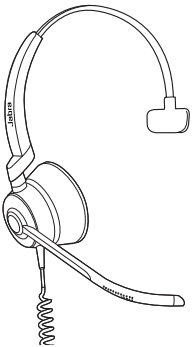
- 3-microphone system
- Stereo Sound
- Superwideband
- Status lights on both speakers
- Live microphone guidance and call analytics through Jabra software
- USB-C connectivity

2. Jabra Engage 50 overview

2.1 Stereo variant

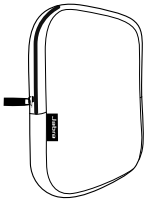


2.2 Mono variant

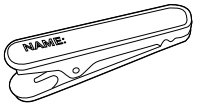


2.3 Included accessories

Pouch



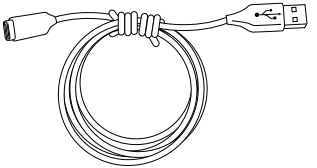
Clothing clip



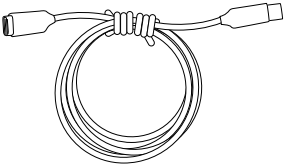
2.4 Optional accessories

Optional accessories and replacement parts (ear cushions, etc.) can be purchased online at jabra.com/accessories.

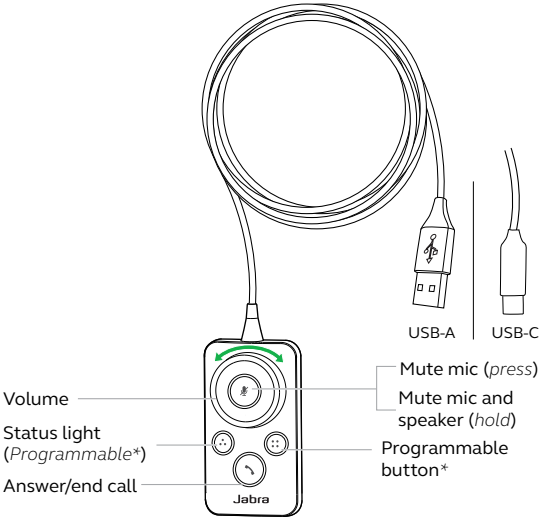
120cm USB-C to USB-A extension cable



120cm USB-C to USB-C extension cable



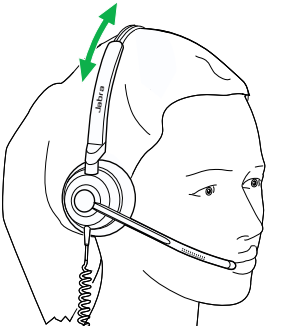
Jabra Engage Link controller (USB-C or USB-A)



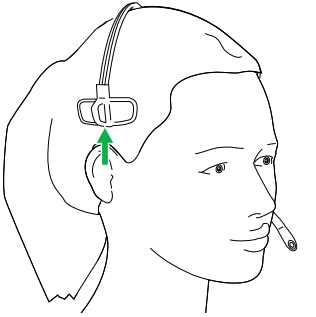
*requires Jabra Direct. Download at jabra.com/direct.

3. How to wear

Wear the Jabra Engage 50 and adjust the headband for a more comfortable fit.

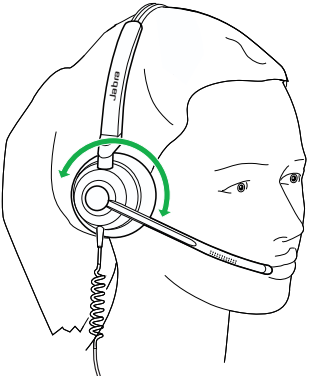


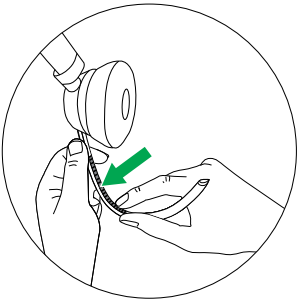
For optimal comfort, the mono headset should be worn with the T-bar high on the side of the head, not on the ear.



3.1 Adjust the microphone

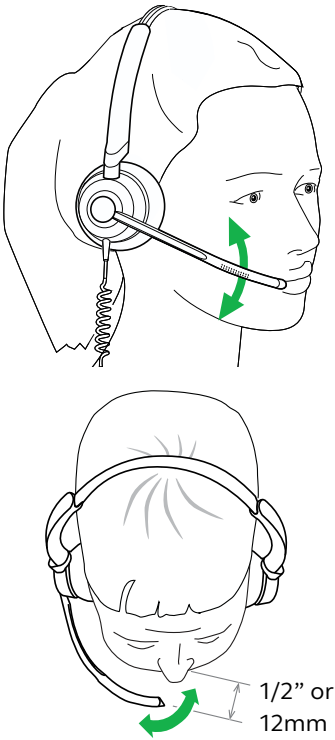
The microphone boom arm can be rotated and shaped to sit close to your mouth. The notches on the boom arm indicate where to bend. Do not bend the tip of the boom arm.





3.2 Position the microphone

For optimal call quality, position the microphone close to the mouth (approx. 1/2” or 12mm).



4. How to connect

4.1 Connect to computer

Plug the Jabra Engage 50 into a USB-C port on your computer.

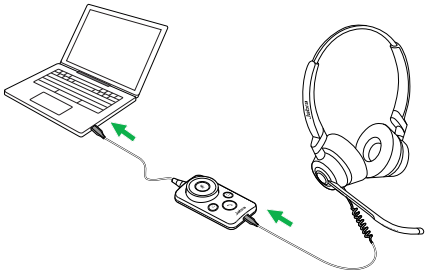
Ensure the headset is set as the default audio device for the speaker and microphone in your softphone's audio settings (e.g. Skype for Business).

It is recommended to download and install Jabra Direct to support, manage, and enable optimal functionality of your Jabra Engage 50.

Download via jabra.com/direct

4.2 Connect to computer using Jabra Engage Link (optional accessory)

Plug the Jabra Engage 50 into a Jabra Engage Link controller (optional accessory). The Jabra Engage link controller plugs into a USB port on the computer, and offers call control of the Jabra Engage 50 with a large number of computer softphones.



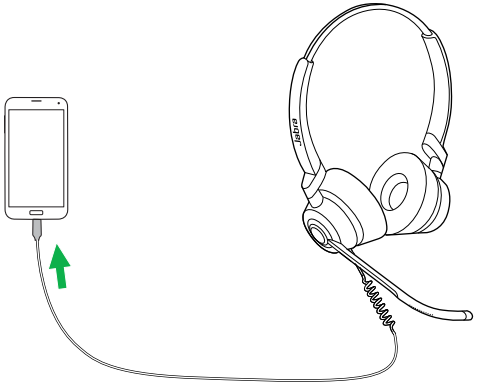
Ensure the headset is set as the default audio device for the speaker and microphone in your softphone's audio settings (e.g. Skype for Business).

It is recommended to download and install Jabra Direct to support, manage, and enable optimal functionality of your Jabra Engage 50.

Download via jabra.com/direct

4.3 Connect to mobile devices

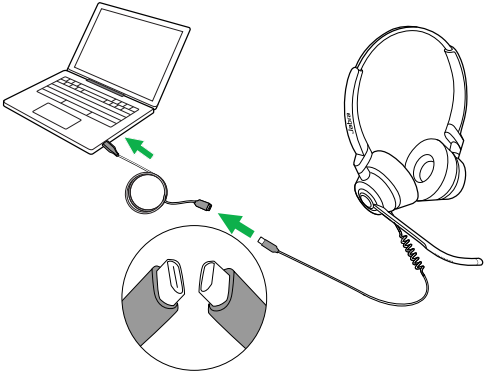
Plug the Jabra Engage 50 into a USB-C port on your mobile device. Not all USB-C devices or apps support an audio connection to the Jabra Engage 50.



4.4 Connect using the extension cable (optional accessory)

Plug the Jabra Engage 50 into the USB-C port on the extension cable, and then plug the extension cable into a USB-A or USB-C port on your computer, depending on which extension cable is used.

It is important to note that the extension cable cannot be used with the Jabra Engage Link controller.

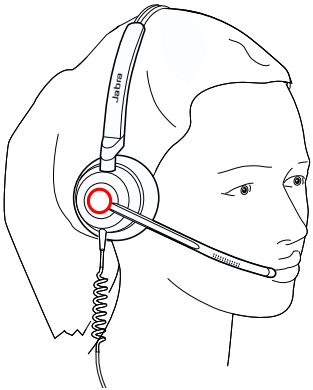


5. How to use

The headset itself does not have call controls. When plugged into a computer, calls and music can be controlled using the computer (or by connecting to a Jabra Engage Link controller).

5.1 Status light

The Status light on the headset indicates to colleagues when you are on a call or busy.



5.2 Sidetone

Sidetone enables you to hear your own voice when you are on a call.

Sidetone settings can be configured using Jabra Direct.

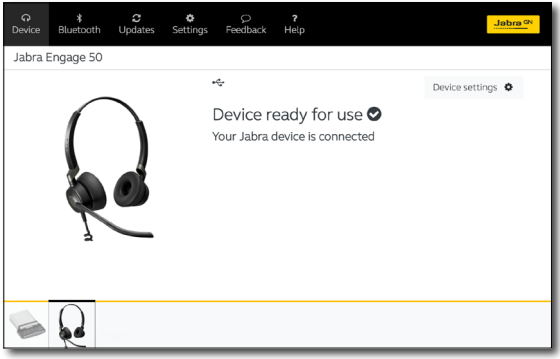
5.3 Reverse stereo

Reverse stereo enables the left and right audio channels to be switched in the stereo headset.

Reverse stereo settings can be configured using Jabra Direct.

6. Jabra Direct

Jabra Direct is computer software designed to support, manage, and enable optimal functionality for your Jabra devices.



Download via jabra.com/direct

6.1 Firmware update

Jabra Direct will notify you when there is a firmware update available for the headset. During the firmware update process, the LEDs on the Jabra Engage 50 will light up purple. Do not disconnect the Jabra Engage 50 during the firmware update process.

The optional Jabra Engage Link controller is automatically updated whenever the headset is updated, or when plugged into a headset that has been updated. The LEDs on the Jabra Engage Link controller will light up purple to indicate that the firmware is being updated. Do not disconnect the Jabra Engage Link controller from the headset during the firmware update process.

7. Support

7.1 FAQ

View the FAQs on Jabra.com/engage50.

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MADE IN CHINA
MODEL: ENC080

Declaration of Conformity can be found on www.jabra.com/doc

REV A