

SAMSUNG

USER MANUAL

Crystal UHD

BET-H

Thank you for purchasing this Samsung product.

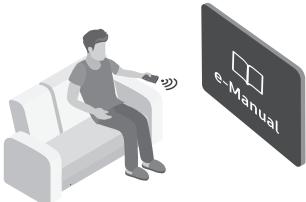
To receive more complete service, please register your product at www.samsung.com

Model _____ Serial No. _____

Before Reading This User Manual

This TV comes with this user manual and an embedded e-Manual.

Before reading this user manual, review the following:

	<p>User Manual</p>	<p>Read this provided user manual to see information about product safety, installation, accessories, initial configuration, and product specifications.</p>
	<p>e-Manual</p>	<p>For more information about this TV, read the e-Manual embedded in the product.</p> <ul style="list-style-type: none"> To open the e-Manual, <ul style="list-style-type: none">  >  Settings > Support > Open e-Manual

On the website (www.samsung.com), you can download the manuals and see its contents on your PC or mobile device.

Learning the e-Manual's assistance functions

- Some menu screens cannot be accessed from the e-Manual.

	<p>Search</p>	<p>Select an item from the search results to load the corresponding page.</p>
	<p>Index</p>	<p>Select a keyword to navigate to the relevant page.</p>
	<p>Sitemap</p>	<p>It displays the lists for each item in e-Manual.</p>
	<p>Recently Viewed Topics</p>	<p>Select a topic from the list of recently viewed topics.</p>

Learning the functions of the buttons that appear on e-Manual topic pages

	<p>Try Now</p>	<p>Allows you to access the corresponding menu item and try out the feature right away.</p>
	<p>Link</p>	<p>Access an underlined topic referred to on an e-Manual page immediately.</p>

Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV.

Refer to the table below for an explanation of symbols which may be on your Samsung product.

CAUTION			Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).
RISK OF ELECTRIC SHOCK. DO NOT OPEN.			
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.			AC voltage: Rated voltage marked with this symbol is AC voltage.
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.		DC voltage: Rated voltage marked with this symbol is DC voltage.
	This symbol indicates that this product has included important literature concerning operation and maintenance.		Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

- The slots and openings in the cabinet and in the back or bottom are provided for necessary ventilation. To ensure reliable operation of this apparatus and to protect it from overheating, these slots and openings must never be blocked or covered.
 - Do not place this apparatus in a confined space, such as a bookcase or built-in cabinet, unless proper ventilation is provided.
 - Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
 - Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
- Do not expose this apparatus to rain or place it near water (near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, etc.). If this apparatus accidentally gets wet, unplug it and contact an authorized dealer immediately.
- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Do not overload wall outlets, extension cords, or adaptors beyond their capacity, since this can result in fire or electric shock.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.

- To protect this apparatus from a lightning storm, or when left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.
- Before plugging in the AC power cord of the TV, make sure that the operational voltage of the TV matches the voltage of your local electrical power supply. Refer to the power specifications section of the manual and/or the power supply label on the product for voltage and amperage information.
- Never insert anything metallic into the open parts of this apparatus. This may cause electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cord until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug it by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or Samsung service center.
- Be sure to pull the power plug out of the outlet if the TV is to remain unused or if you are going to leave the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
 - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or by causing the insulation to deteriorate.
- Be sure to contact an authorized Samsung service center for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
- Use only a properly grounded plug and wall outlet.
 - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.
- Store the accessories (batteries, etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a Samsung service center.
- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, air fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- Do not expose this apparatus to dripping or splashing.
- Do not dispose of batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- **CAUTION:** There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- **WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.**



Figures and illustrations in this User Manual are provided for reference only and may differ from the actual product appearance. Product design and specifications may change without notice.

Contents

Before Reading This User Manual	2
Warning! Important Safety Instructions	3
01 Package Content	
02 TV Installation	
Mounting the TV on a wall	7
Providing proper ventilation for your TV	8
Safety Precaution: Securing the TV to the wall to prevent falling	9
03 The Remote Control	
About the buttons on the remote control	10
Installing batteries into the remote control	11
04 Running the Initial Setup	
Using the TV Controller	12
05 Connecting to a Network	
Network Connection - Wireless	13
Network Connection - Wired	13
06 Troubleshooting and Maintenance	
Troubleshooting	14
What is Remote Support?	16
Eco Sensor and screen brightness	16
Caring for the TV	17
07 Specifications and Other Information	
Specifications	18
Environmental Considerations	19
Decreasing power consumption	19
Licenses	19
Important Warranty Information Regarding Television	
Format Viewing	20

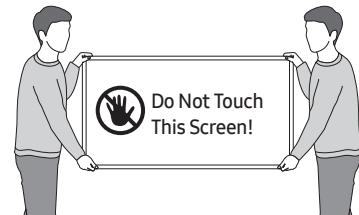
01 Package Content

Make sure the following items are included with your TV. If any items are missing, contact your dealer.

- Remote Control & Batteries (AA x 2)
 - User Manual
 - Warranty Card / Regulatory Guide (Not available in some locations)
 - Power Cord
-
- The items' colors and shapes may vary depending on the models.
 - Cables not included can be purchased separately.
 - Check for any accessories hidden behind or in the packing materials when opening the box.



The screen can be damaged from direct pressure when handled incorrectly. As shown in the figure, make sure to grip the edges of the screen when you lift the TV.



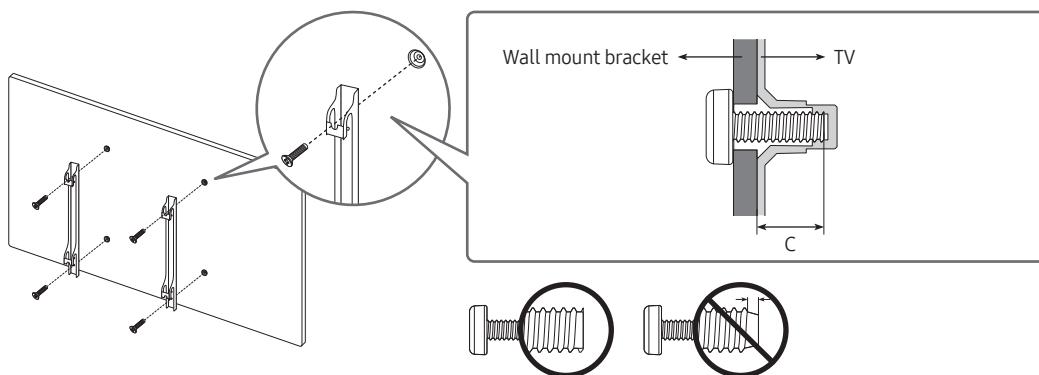
02 TV Installation

Mounting the TV on a wall

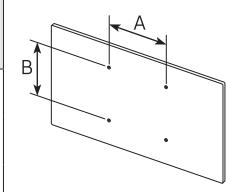


If you mount this TV on a wall, follow the instructions exactly as set out by the manufacturer. If it is not correctly mounted, the TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

- You can mount the TV on the wall using a wall mount kit (sold separately).
- Refer to the installation manual included with the Samsung wall mount kit.



- Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
- You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.
- When installing a wall mount kit, we recommend you fasten all four VESA screws.
- If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical region.)
- Standard dimensions for wall mount kits are shown in the table on the next page.
- If you are installing a third-party wall mount, note that the length of the screws you can use to attach the TV to the wall mount is shown in column C in the table on the next page.

TV size in inches	VESA screw hole specs (A * B) in millimeters	C (mm)	Standard Screw	Quantity	
50-55	200 x 200	20-22	M8	4	
65	400 x 300				
75	400 x 400				



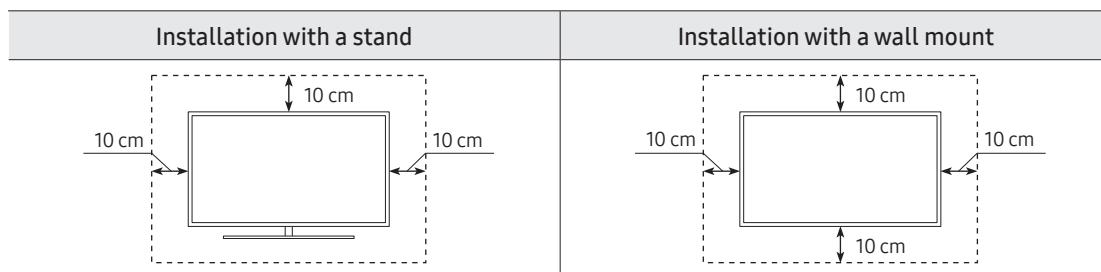
Do not install your wall mount kit while your TV is turned on. This may result in personal injury from electric shock.

- Do not use screws that are longer than the standard dimension or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or when the consumer fails to follow the product installation instructions.
- Do not mount the TV at more than a 15 degree tilt.
- Always have two people mount the TV onto a wall.

Providing proper ventilation for your TV

When you install your TV, maintain a distance of at least 10 cm between the TV and other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

- When you install your TV with a stand or a wall mount, we strongly recommend you use parts provided by Samsung Electronics only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.



Safety Precaution: Securing the TV to the wall to prevent falling



Caution: Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, ensure your children do not hang on or destabilize the TV. This action may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV. For added stability and safety, you can purchase and install the anti-tip device as described below.



WARNING: Never place a television set in an unstable location. The television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

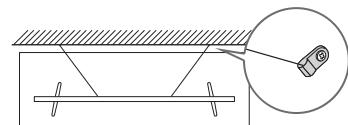
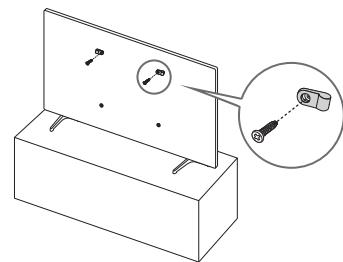
- Always use cabinets or stands or mounting methods recommended by Samsung.
- Always use furniture that can safely support the television set.
- Always ensure the television set is not overhanging the edge of the supporting furniture.
- Always educate children about the dangers of climbing on furniture to reach the television set or its controls.
- Always route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- Never place a television set in an unstable location.
- Never place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Never place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Never place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

- When you have to relocate or lift the TV for replacement or cleaning, be sure not to pull out the stand.

Preventing the TV from falling

1. Using the appropriate screws, firmly fasten a set of brackets to the wall. Confirm that the screws are firmly attached to the wall.
 - You may need additional material such as wall anchors depending on the type of wall.
2. Using the appropriately sized screws, firmly fasten a set of brackets to the TV.
 - For the screw specifications, refer to the standard screw part in the table under "Mounting the TV on a wall".
3. Connect the brackets fixed to the TV and the brackets fixed to the wall with a durable, heavy-duty string, and then tie the string tightly.
 - Install the TV near the wall so that it does not fall backwards.
 - Connect the string so that the brackets fixed to the wall are at the same height as or lower than the brackets fixed to the TV.

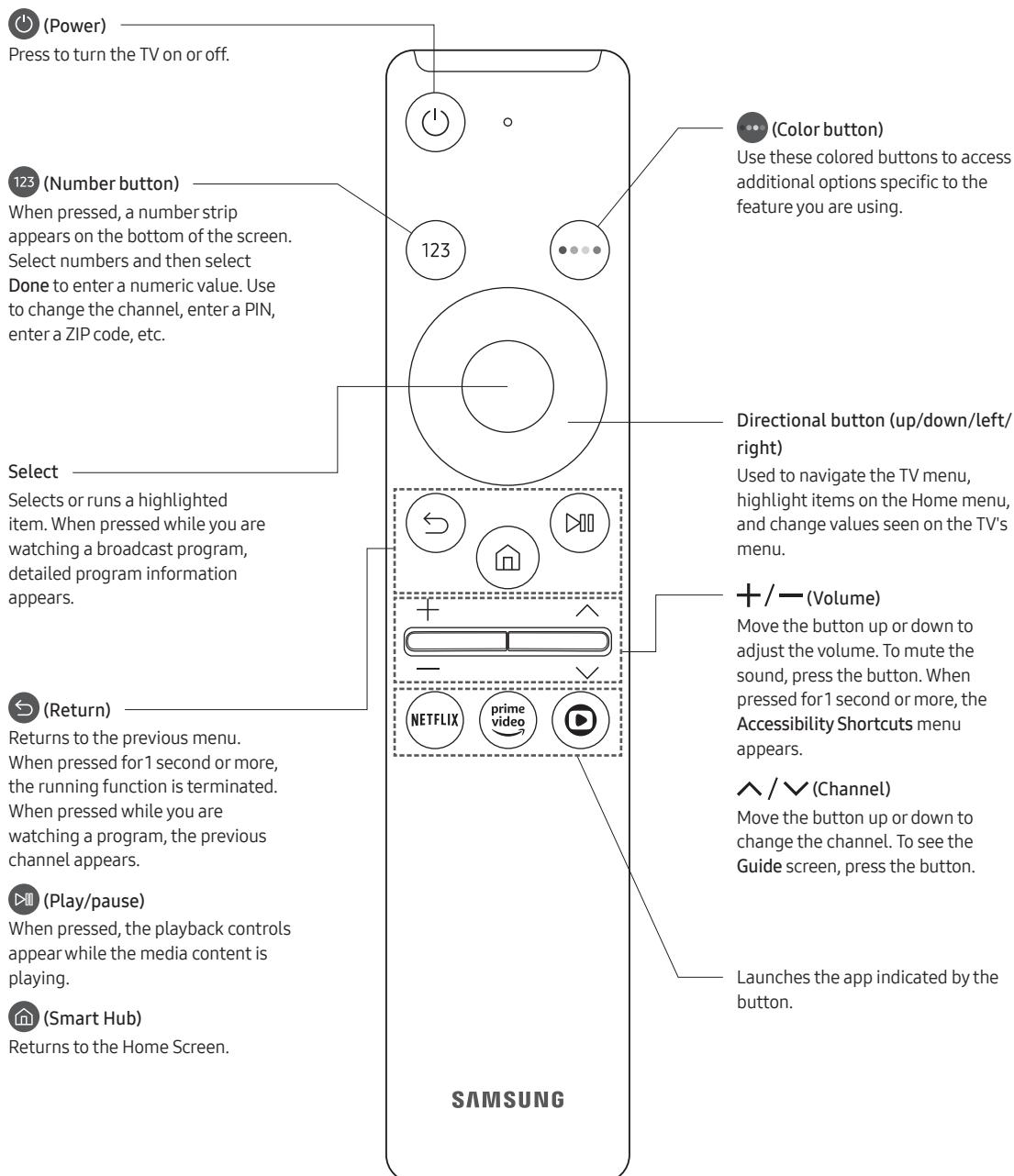


- The product color and shape may vary depending on the model.

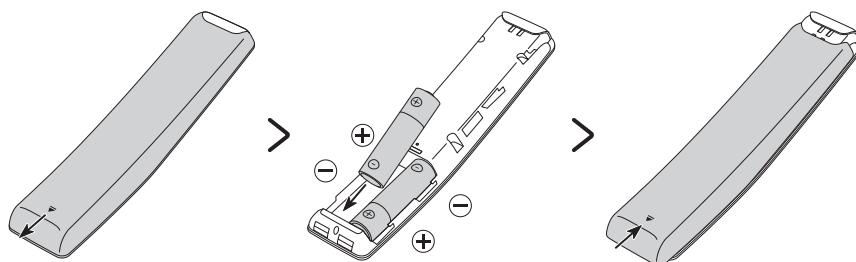
03 The Remote Control

About the buttons on the remote control

- The images, buttons, and functions of the remote control may differ depending on the model.
- If you use the remote control that comes with your TV to control another TV, some functions may not operate normally.



Installing batteries into the remote control



To install the batteries (1.5V AA type), push the rear cover open in the direction of the arrow at the bottom of the illustration, and then insert the batteries as shown in the figure. Make sure that the positive and negative ends are facing in the correct direction. Close the rear cover as shown.

- Alkaline batteries are recommended for longer battery life.

04 Running the Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. The Initial Setup allows you to configure the basic settings for the TV to operate, such as broadcast reception, channel search, and network connection, at one time.

- Before starting the Initial Setup, be sure to connect external devices first.
- To use the TV's smart features, the TV must be connected to the Internet.

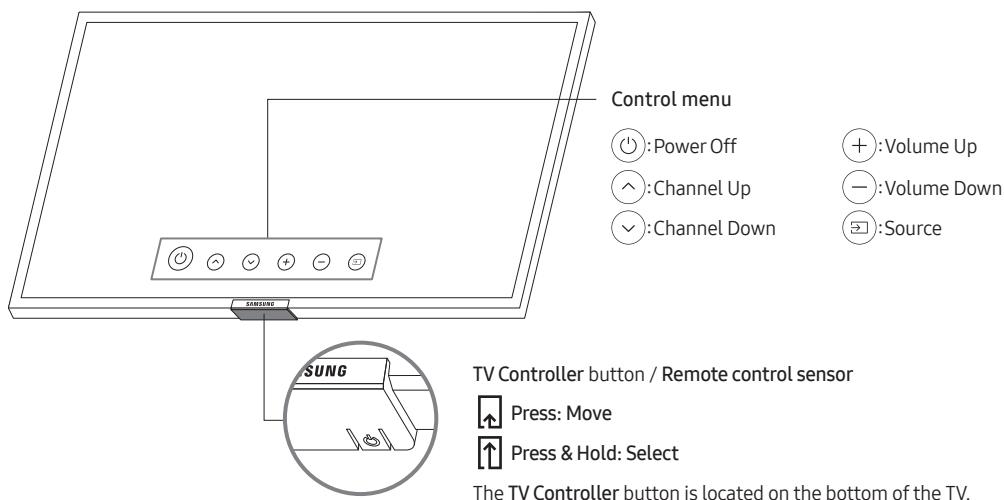
You can also start the Initial Setup using the TV's menu (Home > Settings > General > Reset).

Follow the instructions displayed on the Initial Setup screen and configure the TV's basic settings to suit your viewing environment.

Using the TV Controller

You can turn on the TV with the TV Controller button at the bottom of the TV, and then use the Control menu. The Control menu appears when the TV Controller button is pressed while the TV is On. For more information about its usage, refer to the figure below.

- The screen may dim if the protective film on the SAMSUNG logo or the bottom of the TV is not detached. Please remove the protective film.

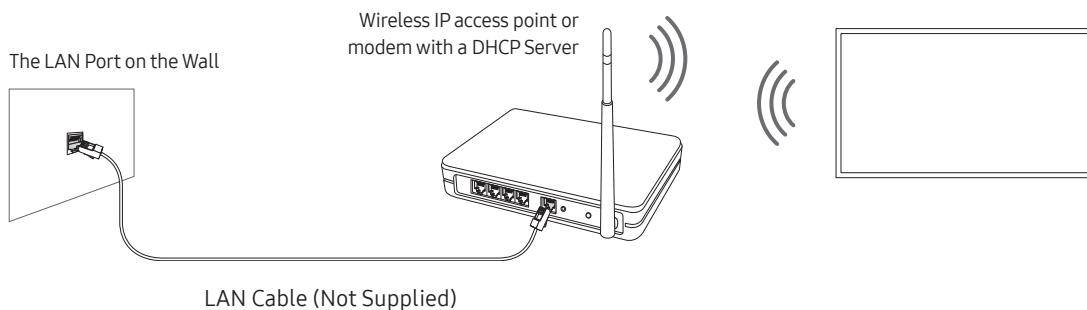


05 Connecting to a Network

Connecting the TV to a network gives you access to online services, such as Smart Hub, as well as software updates.

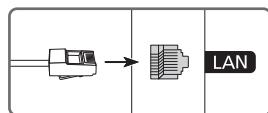
Network Connection - Wireless

Connect the TV to the Internet using a wireless access point or modem.



- Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistema operando em caráter primário.

Network Connection - Wired



Connect your TV to the network using a LAN cable.

- The TV will not be able to connect to the Internet if your network speed is below 10 Mbps.
- Use Cat7 (*STP Type) cable for the connection.
* Shielded Twisted Pair

06 Troubleshooting and Maintenance

Troubleshooting

If the TV seems to have a problem, first review this list of possible problems and solutions. Alternatively, review the Troubleshooting or FAQ Section in the e-Manual. If none of the troubleshooting tips apply, please visit "www.samsung.com" and click Support or contact the Samsung service center listed on the back cover of this manual.

- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the **Update Now** or **Auto Update** functions on the TV's menu (🏠 > ⚙️ **Settings** > **Support** > **Software Update** > **Update Now** or **Auto Update**).

The TV won't turn on.

- Make sure that the AC power cord is securely plugged in to the TV and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the **TV Controller** button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work."

There is no picture/video/sound, or a distorted picture/video/sound from an external device, or "Weak or No Signal" is displayed on the TV, or you cannot find a channel.

- Make sure the connection to the device is correct and that all cables are fully inserted.
- Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.
- Confirm that the correct input source has been selected (🏠 > ➡️ **Source**).
- Perform a TV self diagnosis to determine if the problem is caused by the TV or the device (🏠 > ⚙️ **Settings** > **Support** > **Device Care** > **Self Diagnosis** > **Picture Test** or **Sound Test**).
- If the test results are normal, reboot the connected devices by unplugging each device's power cord and then plugging it in again. If the issue persists, refer to the connection guide in the user manual of the connected device.
- If you are not using a cable box or satellite box, and your TV is receiving TV signals from an antenna or a cable wall connector, run **Auto Program** to search for channels (🏠 > ⚙️ **Settings** > **Broadcasting** > **Auto Program**).
 - If you are using a cable box or satellite box, please refer to the cable box or satellite box manual.

The remote control does not work.

- Check if the power indicator at the bottom of the TV blinks when you press the remote's Power button. If it does not, replace the remote control's batteries.
- Make sure that the batteries are installed with their poles (+/-) in the correct direction.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.

The cable box or satellite box remote control doesn't turn the TV on or off or adjust the volume.

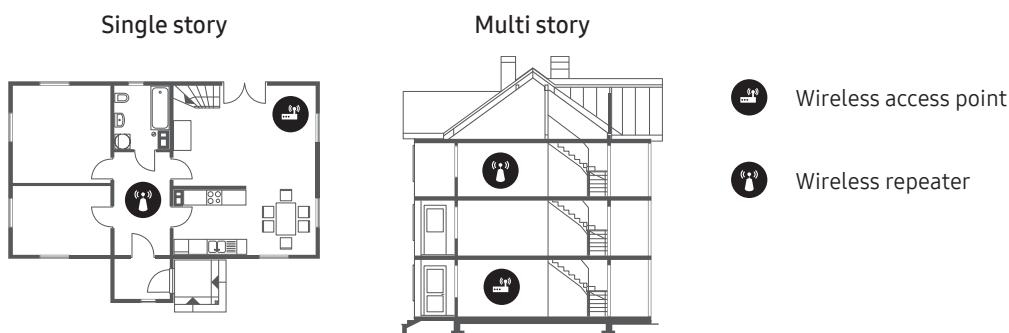
- Program the cable box or satellite box remote control to operate the TV. Refer to the cable box or satellite box user manual for the SAMSUNG TV code.

The TV settings are lost after 5 minutes.

- The TV is in the **Retail Mode**. Change the **Usage Mode** in the **System Manager** Menu to **Home Mode** (🏠 > ⚙️ **Settings** > **General** > **System Manager** > **Usage Mode** > **Home Mode**).

Intermittent Wi-Fi

- Make sure the TV has a network connection (🏠 > ⚙️ **Settings** > **General** > **Network** > **Network Status**).
- Make sure the Wi-Fi password is entered correctly.
- Check the distance between the TV and the modem or access point. The distance should not exceed 15.2 m.
- Reduce interference by not using or turning off wireless devices. Also, verify that there are no obstacles between the TV and the modem or access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.)



- Contact your Internet Service Provider (ISP) and ask them to reset your network circuit to re-register the MAC addresses of your modem or access point and the TV.

Video Apps problems (Youtube etc)

- Change the DNS to 8.8.8.8. Select (🏠) > ⚙️ Settings > General > Network > Network Status > IP Settings > DNS Setting > Enter manually > DNS Server > enter 8.8.8.8 > OK.
- Reset by selecting (🏠) > ⚙️ Settings > Support > Device Care > Self Diagnosis > Reset Smart Hub.

What is Remote Support?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely:

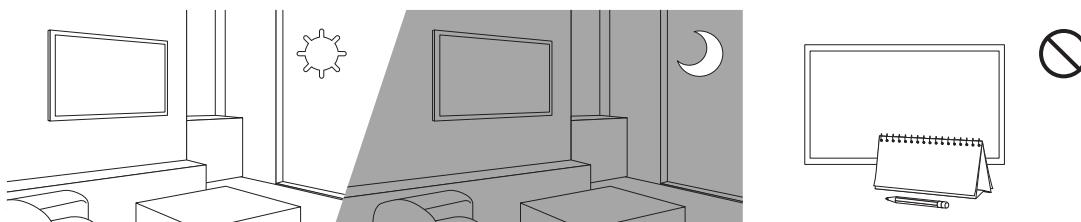
- Diagnose your TV
- Adjust the TV settings for you
- Perform a factory reset on your TV
- Install recommended firmware updates

How does Remote Support work?

You can easily get Samsung Remote Support service for your TV.

1. Call the Samsung service center and ask for remote support.
2. Open the menu on your TV, and then go to the **Support** menu. (🏠) > ⚙️ Settings > Support)
3. Select **Remote Management**, then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the technician.
4. The technician will then access your TV.

Eco Sensor and screen brightness

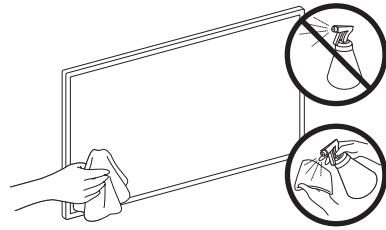


Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimizes the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to (🏠) > ⚙️ Settings > General > Eco Solution > Ambient Light Detection.

- If the screen is too dark while you are watching TV in a dark environment, it may be due to the **Ambient Light Detection** function.
- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

Caring for the TV

- If a sticker was attached to the TV screen, some debris can remain after you remove the sticker. Please clean the debris off before watching TV.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.
- To clean the screen, turn off the TV, then gently wipe away smudges and fingerprints on the panel with a micro-fiber cloth. Clean the body or panel of the TV with a micro-fiber cloth dampened with a small amount of water. After that, remove the moisture with a dry cloth. While cleaning, do not apply strong force to the surface of the panel because it can damage the panel. Never use flammable liquids (benzene, thinner, etc.) or a cleaning agent. For stubborn smudges, spray a small amount of screen cleaner on a micro-fiber cloth, and then use the cloth to wipe away the smudges.



07 Specifications and Other Information

Specifications

Model Name	BE50T-H	BE55T-H
Display Resolution	3840 x 2160	3840 x 2160
Screen Size Diagonal Measured Diagonally	50" Class 49.5 measured diagonally	55" Class 54.6 measured diagonally
Sound (Output)	20 W	20 W
Dimensions (W x H x D) Body With Stand	1116.8 x 644.2 x 59.9 mm 1116.8 x 713.6 x 249.7 mm	1230.5 x 707.2 x 59.9 mm 1230.5 x 778.3 x 249.7 mm
Weight Without Stand With Stand	11.4 kg 11.6 kg	13.9 kg 14.2 kg
Power Consumption Normal operation Standby	145 W < 1 W	150 W < 1 W
Model Name	BE65T-H	BE75T-H
Display Resolution	3840 x 2160	3840 x 2160
Screen Size Diagonal Measured Diagonally	65" Class 64.5 measured diagonally	75" Class 74.5 measured diagonally
Sound (Output)	20 W	20 W
Dimensions (W x H x D) Body With Stand	1449.4 x 830.3 x 59.9 mm 1449.4 x 905.2 x 283.5 mm	1673.2 x 958.2 x 59.9 mm 1673.2 x 1043.0 x 339.9 mm
Weight Without Stand With Stand	20.6 kg 20.9 kg	30.4 kg 30.8 kg
Power Consumption Normal operation Standby	200 W < 1 W	260 W < 1 W

Environmental Considerations

Operating Temperature	50°F to 104°F (10°C to 40°C)
Operating Humidity	10% to 80%, non-condensing
Storage Temperature	-4°F to 113°F (-20°C to 45°C)
Storage Humidity	5% to 95%, non-condensing

Notes

- Design and specifications are subject to change without prior notice.
- For information about the power supply, and more information about power consumption, refer to the label-rating attached to the product.
- You can see the label-rating attached to the back of the TV. (For some models, you can see the label-rating inside the cover terminal.)
- The above stated weight may be vary according to area.

Decreasing power consumption

When you shut the TV off, it enters Standby mode. In Standby mode, it continues to draw a small amount of power. To decrease power consumption, unplug the power cord when you don't intend to use the TV for a long time.

Licenses



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizado.

Important Warranty Information Regarding Television Format Viewing

- See the warranty card for more information on warranty terms.

Wide screen format LED Displays (16:9, the aspect ratio of the screen width to height) are primarily designed to view wide screen format full-motion video. The images displayed on them should primarily be in the wide screen 16:9 ratio format, or expanded to fill the screen if your model offers this feature and the images are constantly moving. Displaying stationary graphics and images on screen, such as the dark sidebars on no expanded standard format television video and programming, should be limited to no more than 5% of the total television viewing per week.

Additionally, viewing other stationary images and text such as stock market reports, video game displays, station logos, web sites or computer graphics and patterns, should be limited as described above for all televisions. Displaying stationary images that exceed the above guidelines can cause uneven aging of LED Displays that leave subtle, but permanent burned-in ghost images in the LED picture. To avoid this, vary the programming and images, and primarily display full screen moving images, not stationary patterns or dark bars. On LED models that offer picture sizing features, use these controls to view different formats as a full screen picture.

Be careful in the selection and duration of television formats used for viewing. Uneven LED aging as a result of format selection and use, as well as burned in images, are not covered by your Samsung limited warranty.

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SAMSUNG

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CHILE	800-SAMSUNG(726-7864)	www.samsung.com/cl/support
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