

Displays

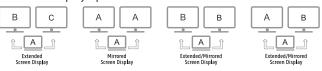
Single Display - Max Resolutions

Video Port		DisplayPort	DisplayPort	HDMI
DisplayPort	DP1.2	3840 x 2160@30Hz	3840 x 2160@30Hz	3840 x 2160@30Hz
Version	DP1.4	3840 x 2160@30Hz	3840 x 2160@30Hz	3840 x 2160@30Hz

Dual Display - Max Resolutions

Video Port		Dual DisplayPort	DisplayPort + HDMI	
DisplayPort	DP1.2	1920 x 1080@60Hz	1920 x 1080@60Hz	
Version	DP1.4	3840 x 2160@30Hz	3840 x 2160@30Hz	

Windows: Display Options



macOS: Display Options

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Extended Screen Display		Mirrored Screen Disp l ay	

ChromeOS: Display Options

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	ended Disp l ay		Mirrored Screen Disp l ay			

Displays (continued)

Considerations

Triple display capability:

• Triple displays can be achieved with select computer processors Reach out to custsupport@codiworldwide.com for more information

Windows-based host devices:

Before connecting two displays, lower your monitor display resolution (see **Q2** for more details)

Mac-based host devices

- When connecting to only one display, extend and mirror mode are both available
- If you have two displays connected to the dock, then you can only extend to one monitor while the other monitor will mirror the same content as the extended monitor

DisplayPort:

• DisplayPort interface does not support the use of HDMI to DP adapter

Installation

Prior to using this docking station, make sure that your host device is up-to-date with the latest drivers (including USB, graphics card, etc.). For more information, visit https://www.codiworldwide.com/support-A01201.

Connect the USB-C conntector of the dock to your host device; the Power Indicator Light on the dock will turn blue

Connect your display(s) to the appropriate video ports and configure your display modes (see Display Mode Settings section for more details)

Plug the power adapter of the dock into a power outlet

Display Mode Settings

For Windows Users:

Right click anywhere on your desktop and select "Display settings"



In "**Display**," select either display 1 or display 2



Display Mode Settings (continued)

WEEE Directive & Product Disposal

3. Scroll down to the "Multiple Displays" section and select the mode in the drop-down list that is fit for your need

At the end of its serviceable life, this product should

not be treated as household or general waste. It should be handed over to the applicable collection

point for the recycling of electrical and electronic



For macOS Users:

Select "System Preferences" and choose "Displays"



Click "Arrangement" to change the position of the displays currently



Display Mode Settings (continued)

3. Select either extend or mirror mode for your display(s)



FAQs

- Q1: Where do I find the maximum resolution my host device supports?
- A1: Check the graphics card version of your device by finding "display adapter" In "Device Manager". If you are unable to find it this way, you can check with your device's manufacturer for graphics card information

Q2: Why does my 2K/4K display look abnormal when I setup dual display mode?

- A2: Some branded monitors cannot be adjusted automatically. The "Active signal resolution" is different from the Windows setting "Desktop resolution," meaning that it is best practice to set these to the same value.
 - Right-click while on your desktop and select "Display settings"
 - Select your display by clicking on it and then scroll down and select

Here, check if the resolution values of each display for "Desktop Resolution" and "Active signal resolution" are the same:





To change these values, click on "Display adapter properties for Display 2"

Q3: Why does my device show a "Slow Charging" warning when using the dock?

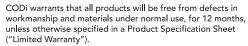
A3: Some users may notice that the charging status shows "slow charging." This is because some series of laptops have a protection protocol. To solve this, please use the provided external power adapter to charge with this docking station.

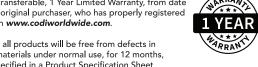
Additional Product Information

This dock is an MST docking station. What this means is that this dock has the ability to support multiple displays plugged in/connected via only one DisplayPort.

Warranty Information

CODi offers a non-transferable, 1 Year Limited Warranty, from date of purchase, to the original purchaser, who has properly registered the Product through **www.codiworldwide.com**.







The state of California requires the following statement: MARNING: Cancer and Reproductive Harm - www.P6SWarnings.ca.gov