# Latitude 5400 Chromebook

Setup and Specifications

Regulatory Model: P98G Regulatory Type: P98G005 April 2022 Rev. A02



#### Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Latitude 5400 Chromebook

#### About this task

(i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

#### Steps

1. Connect the power adapter and press the power button.

ex       f	
Chrome	

- **NOTE:** The images used are for illustration purposes only. The actual computer may vary depending on the region and configuration ordered.
- **NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

#### 2. Finish Chome OS setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Chrome updates.
  - **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Google account following the link <a href="https://accounts.google.com/signup/v2/webcreateaccount?flowName=GlifWebSignIn&flowEntry=SignUp">https://accounts.google.com/signup/v2/webcreateaccount?flowName=GlifWebSignIn&flowEntry=SignUp</a>. If not connected to the internet, use **Guest** account.
- **a.** Select the language settings. On the "Connect" screen that appears, select the language to be used by default. If there is more than one way to type in the language, users may be prompted to select a keyboard input method as well.

Welcome!
Enable debugging features
English (United States)     Accessibility     Let's go >
Ů Shut down US ♥ 🛔 7:0

**b.** Connect to a network. Select a wireless network from the network menu.

Grogle Okrome 78.0.3804.15 (Pletform 12499.5.0-19.09.16) SNI676JRV2

<del>ç</del>	
Connect to network To restore your data, you need an Internet connection.	
SCI5F_SD3_01_5G Connected	
VISITOR	
NonUser	
🐨 .1.Free Wi-Fi	
CHT Wi-Fi(HiNet)	
WIFFALO-C4ED8C_A	
Clfacture!	
< Back	Next 🗲

し Shut down

US 🔻 🛓 7:06

**c.** Accept the terms of service with one click. Once connected to a network, Chrome device will then download any available system updates so users automatically get the latest features.

() NOTE: The option to automatically send usage statistics to Google is intended for troubleshooting purposes. No personal information is collected.

ā 7:0

G
Google Chrome OS terms
Google Chrome OS Terms
BY USING THIS DEVICE, YOU AGREE TO BE BOUND BY THE FOLLOWING TERMS.
executable code, embedded software, firmware, fonts, and other data, including any updates (referred to collectively as the "software"). These Terms apply to the Software and your use of the Software with your Chrome OS device. Most source code for Google Chrome is available free of charge under an open-source software license agreement at http://www.chromium.org.
1. Your relationship with Google
1.1 Your use of the Software and your use of the Software with Google's products, software, services and
System security setting
Optional: Help make Chrome OS better by automatically sending diagnostic and usage data to Google. Learn more
✓ Back Accept and continue
し Shut down

- **d.** Enroll the Chrome device (optional). If the Chrome device was provided by work or school, users might need to enroll it with the domain before signing in below. Ask the network administrator for instructions before continuing with these steps.
- e. The system will automatically install any available update. This may take a few minutes. The system checks for updates every time it is powered on.
- f. Sign in with Google Account. In the sign-in box that appears, enter the Google Account username and password and click Sign in. Make sure to sign in with your primary Google Account, because this account will be set as the owner account.

() NOTE: Users can also use the computer without an account by clicking **Browse as a Guest** on the left bottom corner.

Gragie Chrome 78.0.3904.15 (Plenform 12499.5.0-19.09.1a) SN 670JR/2

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<u> </u>		_	_
170	n		0
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Sign in to your Chromebook

	Email or phone I Forgot email?	
	More options	Next
	< Back	
(J) Shut down 😝 Browse as Guest		US 💎 🛓 10:07

**g.** After signing in accept the Chrome sync and personalize Google services prompt. These settings can be reviewed following setup

G	
You	're signed in!
0	Chrome sync Your bookmarks, history, passwords, and other settings will be synced to your Google Account so you can use them on all your devices.
G	Personalize Google services Google may use your browsing history to personalize Search, ads, and other Google services. You can change this anytime at myaccount.google.com/activitycontrols/search
R	eview sync options following setup
	Accept and continue

し Shut down

- h. Set an account picture. This picture will represent the user's account on the main sign-in screen and status area. If users have a camera, there is an option to take a photo with the built-in webcam. If users don't want to take a photo at this time, choose a fun icon instead. Users can always update their picture after signing in.
- i. Review the Google Play apps and services.



() Shut down

US 🚺 🔻 🛔 10:09

j. After review check the boxes to back up **Google Drive** and **location access** and accpet the terms to continue.

Geogle Shrome 78.8.3904.15 (Platform 12499.5.0-19.09.14) SN C70JRV2



and location access

**3.** Get to know your Latitude 5400 Chromebook After setting up the profile, users will be shown the Get Started app. Users can learn about the desktop, discover new web apps, find instructions on how to print, and much more. This app is customized based on the computer model so users will only see information relevant to them



screen



# **Chassis overview**

#### **Topics:**

- Display view
- Left view
- Right view
- Palmrest view
- Bottom view

# **Display view**



- 1. Microphone array
- 2. Camera shutter
- 3. Camera
- **4.** Camera status LED
- 5. Microphone array
- 6. LCD panel
- 7. Battery indicator LED

# Left view

# 

- 1. Power connector port
- 2. USB 3.1 Gen 2 Type-C port with Power Delivery(PD) and DisplayPort (DP) support
- 3. USB 3.1 Gen 1 (Type-A) port

# **Right view**



- 1. microSD card reader
- 2. micro-SIM card slot (optional)
- 3. Universal audio microphone port
- 4. USB 3.1 Gen1 Type-A port
- 5. USB 3.1 Gen 1 Type-A port(with PowerShare)
- 6. HDMI 1.4b port
- 7. RJ45 ethernet port
- 8. Nobel Wedge lock slot

# **Palmrest view**



- **1.** Power button (with LED indicator)
- 2. Keyboard
- 3. Touchpad

# **Bottom view**



- 1. Heatsink fan outlet
- 2. Service tag label
- 3. Speakers grills

# 3

# **Specifications of Latitude 5400 Chromebook**

#### **Topics:**

- Processors
- Chipset
- Memory
- Storage
- Power adapter
- Ports and connectors
- Media-card reader
- Audio
- Video
- Camera
- Communications
- Display
- Keyboard
- Touchpad
- Battery
- Dimensions and weight
- Operating system
- Computer environment

# **Processors**

#### Table 1. Processors

Description	Values				
Processors	8 <sup>th</sup> Generation Intel Celeron 4305U	8 <sup>th</sup> Generation Intel Core i3-8145U	8 <sup>th</sup> Generation Intel Core i5-8365U	8 <sup>th</sup> Generation Intel Core i7-8665U	8 <sup>th</sup> Generation Intel Core i5-8265U
Wattage	15 W	15 W	15 W	15 W	15 W
Core count	2	2	4	4	4
Thread count	2	4	8	8	8
Speed	Up to 2.2 GHz	2.1 GHz to 3.9 GHz	1.6 GHz to 4.1 GHz	1.9 GHz to 4.8 GHz	1.6 GHz to 3.9 GHz
Cache	2 MB	4 MB	6 MB	8 MB	6 MB
Integrated graphics	Intel UHD Graphics 610	Intel UHD Graphics 620	Intel UHD Graphics 620	Intel UHD Graphics 620	Intel UHD Graphics 620

# Chipset

The following table lists the details of the chipset supported by your Latitude 5400 Chromebook.

#### Table 2. Chipset

Description	Values	
Chipset	Cannon Lake PCH-LP	
Processor	8 <sup>th</sup> Generation Celeron and Core (i3/ i5/ i7)	
DRAM bus width	64 bit	
Flash EPROM	32 MB	
PCIe bus	Gen 3.0	

# Memory

The following table lists the memory specifications of your Latitude 5400 Chromebook:

#### Table 3. Memory specifications

Description	Values	
Slots	Two-SoDIMM slots	
Туре	DDR4	
Speed	2400 MHz	
Maximum memory	32 GB	
Minimum memory	4 GB	
Memory size per slot	4 GB, 8 GB, 12 GB, 16 GB, 32 GB	
Configurations supported	<ul> <li>4 GB (1 x 4 GB)</li> <li>8 GB (2 x 4 GB, 1 x 8 GB)</li> <li>16 GB (2 x 8 GB, 1 x 16 GB)</li> <li>32 GB (2 x 16 GB)</li> </ul>	

# Storage

CAUTION: Web apps on a Chrome OS, stores all important data in the cloud. Certain kinds of files, like downloads, cookies, and browser cache files may still be present on the computer. The Chrome OS encrypts this data using tamper-resistant hardware, making it difficult for anyone to access those files. It is advisable to backup your data on the computer regularly as in case the computer needs servicing, all data is lost and irrecoverable.

#### Table 4. Storage specifications

Storage type	Interface type	Capacity	
<ul> <li>M.2 2230 solid-state drive</li> <li>M.2 2280 solid state drive</li> </ul>	PCle Gen 3.0 x4/ x2 NVMe, upto 32 Gbps	<ul> <li>M.2 2230 SSD:</li> <li>128 GB</li> </ul>	

#### Table 4. Storage specifications

Storage type	Interface type	Capacity
		<ul> <li>256 GB</li> <li>M.2 2280 SSD:</li> <li>512 GB</li> <li>1024 GB</li> </ul>

# **Power adapter**

#### Table 5. Power adapter specifications

Description	Values	
Туре	65 W	90 W
Diameter (connector)	22 x 66 x 106 mm x TBD mm	7.4 mm x 4.5 mm
Input voltage	100 VAC x 240 VAC	100 VAC x 240 VAC
Input frequency	50 Hz x 60 Hz	50 Hz x 60 Hz
Input current (maximum)	1.50 A	1.60 A
Output current (continuous)	3.34 A	4.62 A
Rated output voltage	19.50 VDC	19.50 VDC
Temperature range:		
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

# **Ports and connectors**

#### Table 6. External ports and connectors

External:		
USB	<ul> <li>2 USB 3.1 Gen 1 Type- A ports</li> <li>1 USB 3.1 Gen 1 Type- A port with PowerShare</li> <li>1 USB 3.1 Gen 2 Type-C port with Power Delivery and DisplayPort support</li> </ul>	
Audio	1 headphone and microphone combo port	
Video	<ul> <li>1 HDMI 1.4 port</li> <li>1 USB 3.1 Gen 2 Type-C port with Power Delivery and DisplayPort support</li> </ul>	
Media card reader	1 micro SD- card slot	
Docking port	Supported through USB Type-C port	
Power adapter port	7.4 mm Barrel Type DC-in	
Security	Security-cable slot (Noble wedge slot)	

#### Table 7. Internal ports and connectors

Internal:	
M.2	<ul> <li>1 M.2 2230 slot for solid-state drive 128 GB/ 256 GB</li> <li>1 M.2 2280 slot for solid-state drive 512 GB/ 1 TB</li> <li>1 M.2 3042 slot for WWAN card</li> </ul>
	(i) <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article 000144170.

# **Media-card reader**

#### Table 8. Media-card reader specifications

Description	Values
Туре	1 micro SD card slot
Cards supported	<ul> <li>Secure Digital (SD)</li> <li>Secure Digital High Capacity (SDHC)</li> <li>Secure Digital Extended Capacity (SDXC)</li> </ul>
<b>NOTE:</b> The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.	

# **Audio**

#### Table 9. Audio specifications

Description Valu		Values	
Controller		Realtek ALC3254	
Stereo conversion		Supported	
Internal interface		High definition audio interface	
External interface		Universal Audio Jack	
Speakers 2		2	
Internal speaker amplifier		Supported (audio codec integrated)	
External volume controls		Keyboard shortcut controls	
Speaker output:			
	Average	2 W	
Peak		2.5 W	
Subwoofer output		Not supported	
Microphone		Single digital microphone in the camera assembly	

# Video

#### Table 10. Video specifications

Integrated graphics			
Controller	External display support	Memory size	Processor
Intel UHD 610 graphics	One HDMI 1.4b port	Shared system memory	8 <sup>th</sup> Generation Intel Core Celeron processors
Intel UHD 620 graphics	One HDMI 1.4b port	Shared system memory	8 <sup>th</sup> Generation Intel Core i3/i5/i7

# Camera

#### Table 11. Camera specifications

Description		Values	
Number of	cameras	1	
Туре		HD RGB Camera	
Location		Front Camera	
Sensor typ	9	CMOS sensor technology	
Resolution:			
Still image		0.9 megapixels	
Video		1280 x 720 at 30 FPS	
Diagonal viewing angle 78.6 degrees		78.6 degrees	

# Communications

### Wireless module

#### Table 12. Wireless module specifications

Description	Values
Model number	Intel Wireless-AC 9560
Transfer rate	Up to 1.73 Gbps
Frequency bands supported	2.4 GHz/ 5 GHz
Wireless standards	<ul> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul>
Encryption	• 64-bit and 128-bit WEP

#### Table 12. Wireless module specifications (continued)

Description	Values
	<ul><li>128-bit AES-CCMP</li><li>TKIP</li></ul>
Bluetooth	Bluetooth 5.0

### Mobile broadband

#### Table 13. WWAN card specifications

Description	Values	
Model number	Dell DW5820e Intel 7360 LTE-A; LTE Cat 9	
Baseband Processor	X-GOLD 736	
Baseband Functions	<ul> <li>LTE FDD: B1/ B2/ B3/ B4/ B5/ B7/ B8/ B11/ B12/ B13/ B17/ B18/ B19/ B20/ B21/ B26/ B28/ B29/ B30/ B66</li> <li>LTE TDD: B38/ B39/ B40/ B41</li> <li>WCDMA:B1/ B2/ B4/ B5/ B8</li> </ul>	
RF Transceiver	SMARTI 5	
RF Transceiver Functions	16 receiver input ports, single chip inter-band/intra-band LTE downlink Carrier Aggregation	
Data Rate / Data Transmission	<ul> <li>LTE FDD(Mbps): 450(DL)/50(UL) (Cat9)</li> <li>LTE TDD(Mbps):347(DL)30(UL)(Cat9)</li> <li>UMTS(kbps):384(DL)/384(UL)</li> <li>DC-HSPA+ (Mbps):42(DL)/5.76(UL)</li> </ul>	

# Display

#### Table 14. Display specifications

Decsript	ion	Values		
Туре		High Definition (HD) Non - Touch	Full High Definition (FHD) Non - Touch	Full High Definition (FHD) Touch
Panel tecl	hnology	Twisted Nematic (TN)	In-Plane Switching (IPS)	In-Plane Switching (IPS)
Luminanc	e (typical)	220 nits	220 nits	220 nits
Dimensior	ns (active area):			
	Height	173.95 mm (6.85 in.)	173.95 mm (6.85 in.)	173.95 mm (6.85 in.)
	Width	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)
	Diagonal	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)
Native res	solution	1366 x 768	1920 x 1080	1920 x 1080
Megapixels		1.049	2.073	2.073
Color gam	านt	45% (NTSC)	45% (NTSC)	45% (NTSC)
Pixels per	inch (PPI)	112	157	157

#### Table 14. Display specifications (continued)

Decsription	Values					
Contrast ratio (min)	600:1	600:1	600:1			
Response time (max)	35 ms	35 ms	35 ms			
Refresh rate	60 Hz	60 Hz	60 Hz			
Horizontal viewing angle (Measurement represents typical viewing angle)	Left/Right: 40 degrees	85 +/- degrees	85 +/- degrees			
Vertical viewing angle (Measurement represents typical viewing angle)	U/D: 10/30 degrees	85 +/- degrees	85 +/- degrees			
Pixel pitch	0.226 mm	0.161 mm	0.161 mm			
Power consumption (maximum)	2.40 W	2.8 W	3.15 W			
Anti-glare vs glossy finish	Anti-glare	Anti-glare	Anti-glare			
Touch options	No	No	Yes			

# Keyboard

#### Table 15. Keyboard specifications

Description	Values
Туре	<ul> <li>Standard keyboard</li> <li>Backlit keyboard</li> </ul>
Layout	<ul><li>QWERTY</li><li>AZERTY</li><li>MUI</li></ul>
Number of keys	Varies as per language and layout of the keyboard
Size	X=19.05 mm key pitch Y=19.05 mm key pitch
Shortcut keys	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.

# Touchpad

#### Table 16. Touchpad specifications

Description		Values
Resolution:		
	Horizontal	1221

#### Table 16. Touchpad specifications (continued)

Description		Values
	Vertical	661
Dimensions:		
	Horizontal	101.70 mm (4.00 in.)
	Vertical	55.20 mm (2.17 in.)

### **Touchpad gestures**

For more information about touchpad gestures for Chrome OS devices, see the Google Chrome OS Help at https://support.google.com/chromebook/answer/1047367.

# Battery

#### Table 17. Battery specifications

Descrip	tion	Values				
Туре		3-cell Polymer (42 WHr)	4-cell Polymer (51 WHr) ExpressCharge	4-cell Polymer (68 WHr LCL)		
Voltage		11.40 VDC	11.40 VDC	7.60 VDC		
Weight (	(maximum)	0.20 kg (0.44 lb)	0.25 kg (0.55 lb)	0.34 kg (0.75 lb)		
Dimensio	ons:					
	Height	95.90 mm (3.78 in.)	95.90 mm (3.78 in.)	95.90 mm (3.78 in.)		
	Width	181 mm (7.13 in.)	181 mm (7.13 in.)	233 mm (9.17 in.)		
Depth 7.05 mm (0.28 in.)		7.05 mm (0.28 in.)	7.05 mm (0.28 in.)			
Temperature range:						
Operating		0°C to 50°C (32°F to 122°F)	0 °C to 50 °C (32 °F to 122 °F)	0 °C to 50 °C (32 °F to 122 °F)		
	Storage	-20°C to 60°C (-4°F to 140°F)	-20 °C to 60 °C (-4 °F to 140 °F)	-20 °C to 60 °C (-4 °F to 140 °F)		
Operating time		Varies depending on operating conditions and can significantly reduce under certain power- intensive conditions.				
Charging time (approximate)		4 hours (when the computer is off)	4 hours (when the computer is off)	4 hours (when the computer is off)		
Life spar	n (approximate)	300 discharge/charge cycles	300 discharge/charge cycles	1000 discharge/charge cycles		
Coin-cell battery		CR2032				

# **Dimensions and weight**

#### Table 18. Dimensions and weight

Description		Values		
Н	eight:			
	Front	19.60 mm (0.77 in.)		
Rear		20.85 mm (0.82 in.)		
Width		323.05 mm (12.72 in.)		
Depth		216 mm (8.50 in.)		
W	'eight (maximum)	<ul> <li>1.47 kg (3.24 lb)</li> <li><b>NOTE:</b> The weight of your computer depends on the configuration ordered and the manufacturing variability.</li> </ul>		

### **Operating system**

Your Latitude 5400 Chromebook supports the following operating systems:

• Chrome Operating System

# **Computer environment**

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

#### Table 19. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 80% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.26 GRMS	1.37 GRMS
Shock (maximum)	105 G†	40 G†
Altitude (maximum)	-15.2 m to 3048 m (4.64 ft to 5518.4 ft)	-15.2 m to 10668 m (4.64 ft to 19234.4 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

# Software

4

This chapter details the supported operating systems along with instructions on how to install the drivers.

#### **Topics:**

- Operating system
- View system information

# **Operating system**

This page contains information about the operating system used by the Dell Latitude 5400 Chromebook.

### **Chrome OS**



Chrome devices are powered by the Google Chrome operating system, based on Google's popular Chrome browser. It has been developed to provide a fast, simple, and more secure computing experience for users who spend most of their time online.

#### Key Benefits

- Speed
- Simplicity
- Security
- Updated
- Synchronization
- High power at low cost
- Easy to learn and use

- Documents, calendar, e-mail, contacts, and tasks available online and offline, and all securely backed-up and synchronized in the cloud.
- Access to the Chrome web app store
- Killer web apps
- The latest Intel Core processors
- Fun games
- Built-in support for popular file types and external devices

For more information about the Chrome OS, please visit the https://www.google.com/chromebook/.

### Verified Boot



Read Only firmware verifies the integrity of Read/Write (R/W) firmware. R/W firmware verifies the active Linux kernel. During run time, the kernel verifies each block read from disk.

If a verification step fails and there is no backup option, the machine enters recovery mode.

The Developer Mode switch turns off verified boot (at the Kernel stage) to enable users to run Chromium OS (or other OS).

### **Disk Partition Map**



There are two copies of Chrome OS on disk: an active copy and a backup copy. Each copy consists of a kernel partition and a root file system. The backup copy is updated automatically in the background. Users only need to reboot. The stateful partition contains encrypted user data.

### **Developer and Recovery mode**



Figure 1. Developer Mode

- Used to boot without verification.
- Can be turned on via key combination during boot.
- Stateful partition is wiped during transitions.
- Used in the factory to boot test image.

Childrid		• English •
	Please insert a recovery USB stick.	
	-	
	•	
	-	
	Press F12 to launch diagnostics	

#### Figure 2. Recovery Mode

- Allows a user to reinstall the Chrome OS from a USB key or SD card.
- Recovery mode is entered if verified boot fails.
- A user can force recovery mode via a key combination during boot.

### **Coreboot and U-boot Custom Firmware**

#### Coreboot

- Memory and chipset initialization
- Open-source, except for MRC binary from Intel.

#### U-Boot

- Performs verified boot
- Handles recovery and Developer Mode
- Open source code

Normal boot is very fast, as it takes few second to start loading kernel. Chrome devices does not boot other operating systems such as Windows or OS X.

### **Chrome vs Chromium OS**

#### Table 20. Difference between Chromium and Chrome OS

Difference between Chromium and Chrome OS			
Chromium OS	Chrome OS		
<ul> <li>Is an open source project: https://www.chromium.org/ chromium-os</li> <li>Runs on regular PCs and Chrome devices</li> </ul>	<ul> <li>Is based on Chromium OS</li> <li>Only runs on the Chrome devices with required hardware features (TPM, RO firmware, recovery button, developer switch).</li> </ul>		

#### Table 20. Difference between Chromium and Chrome OS (continued)

Difference between Cl	nromiu	ım	an	d Chrom	e OS		
	Ι.						

•	Includes additional licensed features such as the Netflix
	plugin, video codecs, and fonts

# View system information

This page contains all the information about viewing system information for the Dell Latitude 5400 Chromebook.

Dell Latitude 5400 Chromebook does not support Dell BIOS. Hence, there are several ways to check system specifications depending on the information you are searching for. The table below lists some of the most commonly used methods to view system information and specifications.

Settings - About Chrome X	+	_ 🗆 ×
$\leftarrow$ $\rightarrow$ $C$ $\triangle$ $\bigcirc$ Chrome   c	hrome://settings/help	☆ 🤚
Settings	Q Search apps	
People     Autofill	For Chrome OS details, please see About Chrome OS X	
Appearance	About Chrome	
Q     Search engine       ()     On startup	Soogle Chrome	
Advanced 👻	Version 78.0.3904.15 (Official Build) unknown (64-bit)	
Extensions	Get help with Chrome	
About Chrome	Report an issue	
	Google Chrome Copyright 2019 Google LLC. All rights reserved. Google Chrome is made possible by the Chromium open source project and other open source software. Google Chrome OS Terms of Service	

#### • View basic OS information.

#### Figure 3. Chrome:help

• View information such as screen resolution options (Device>Display settings), touchpad, and other basic hardware information.

🜣 Settings 🛛 🗙 🕂		_ 🗆 ×
$\leftarrow$ $\rightarrow$ C $\triangle$ $\bigcirc$ Chrome   chrome:	//settings	☆ !
Settings	Q Search apps	
People     Autofill	If a setting doesn't show on this page, look in your Chrome OS settings	]
Appearance	People	
Q Search engine		
Advanced 👻	C Sync and Google services ►	]
Extensions	Autofill	
About Chrome	Or Passwords →	
	Payment methods	
	Addresses and more	]
	Appearance	
	Browser themes Open Chrome Web Store	
	Show home button https://www.google.com/	

#### Figure 4. Chrome:settings

• View advanced system information such as the Google Chrome version, firmware information, CPU information, memory information, network status, power supply information, etc.

S About System × +		_ 🗆 ×
$\leftarrow \rightarrow C \land \odot$ Chrome chrome;	/system	Å <b>(</b> )
	-,	
About System System diagnostic data		
Details Expand all Collapse all		
CHROME VERSION	78.0.3904.15 unknown	
CHROMEOS_ARC_ANDROID_SDK_VERSION	28	
CHROMEOS_ARC_STATUS	enabled	
CHROMEOS_ARC_VERSION	5854235	
CHROMEOS_AUSERVER	https://tools.google.com/service/update2	
CHROMEOS_BOARD_APPID	{E3B85B97-1771-4440-9691-D1983FEF60EB}	
CHROMEOS_CANARY_APPID	{90F229CE-83E2-4FAF-8479-E368A34938B1}	
CHROMEOS_DEVSERVER		
CHROMEOS_FIRMWARE_VERSION	Google_Sarien.12200.25.0	
CHROMEOS_RELEASE_APPID	{E3B85B97-1771-4440-9691-D1983FEF60EB}	
CHROMEOS_RELEASE_BOARD	sarien	
CHROMEOS_RELEASE_BRANCH_NUMBER	5	
CHROMEOS_RELEASE_BUILDER_PATH	sarien-release/R78-12499.5.0	
CHROMEOS_RELEASE_BUILD_NUMBER	12499	
CHROMEOS_RELEASE_BUILD_TYPE	Official Build	
CHROMEOS_RELEASE_CHROME_MILESTONE	78	
CHROMEOS_RELEASE_DESCRIPTION	12499.5.0 (Official Build) dev-channel sarien test	
CHROMEOS_RELEASE_KEYSET	devkeys	
CHROMEOS_RELEASE_NAME	Chrome OS	
CHROMEOS_RELEASE_PATCH_NUMBER	0	
CHROMEOS_RELEASE_TRACK	testimage-channel	
CHROMEOS_RELEASE_UNIBUILD	1	
CHROMEOS_RELEASE_VERSION	12499.5.0	
CLIENT_ID	29f2aa06-78df-4afc-8f1f-507e31b1bf4d	
DEVICETYPE	CHROMEBOOK	
ENTERPRISE_ENROLLED	Not managed	
G00GLE_RELEASE	12499.5.0	
HWID	SARIEN-MC00 0-10-1DC-150 D4B-B8D-R4H-Y7A-I6I-A2A-A2D-A66	
LOGDATE	Mon Sep 23 10:24:32 CST 2019	

#### Figure 5. Chrome:system

• View advanced networking information.

S Network Log Export × +	_ 🗆 ×		
← → C ☆ @ Chrome   chrome://net-export	☆ 🌖		
Capture Network Log			
Start Logging to Disk			
Click the button to start logging future network activity to a file on disk. See the Chromium website for more detailed instructions.			
OPTIONS: This section should normally be left alone.			
Strip private information			
Include cookies and credentials			
Include raw bytes (will include cookies and credentials)			
Maximum log size (megabytes): 100 (Blank means unlimited).			

#### Figure 6. Chrome:net-export

# **Getting help and contacting Dell**

# Self-help resources

You can get information and help on Latitude 5400 Chromebook and other Dell products and services using these self-help resources:

#### Table 21. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	https://www.dell.com
Online help for operating system	https://www.dell.com/support/article/sln293900
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	https://www.dell.com/support
Dell knowledge base articles for a variety of computer concerns.	https://www.dell.com/support/home/app=knowledgebase
<ul><li>Learn and know the following information about your product:</li><li>Product specifications</li><li>Operating system</li><li>Setting up and using your product</li></ul>	See Service Manual and Setup and Specifications at https:// www.dell.com/support/manuals. To locate the Service Manual and Setup and Specifications relevant to your product, identify your product through one of
<ul> <li>Data backup</li> <li>Troubleshooting and diagnostics</li> <li>Factory and system restore</li> </ul>	<ul> <li>Select Detect Product.</li> <li>Locate your product through the drop-down menu under View Products.</li> <li>Enter the Service Tag number or Product ID in the search bar.</li> </ul>

# **Contacting Dell**

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

To contact Dell for sales, technical support, or customer service issues, see https://www.dell.com/contactdell.

(i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

#### 1. Go to https://www.Dell.com/support

- 2. Select your support category.
- 3. Verify your country or region in the Choose a Country/Region drop-down list at the bottom of the page.
- 4. Select the appropriate service or support link based on your need.