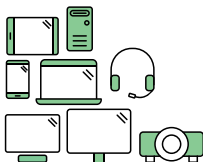




ELITE 10

Technology for life's new rhythm



Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

This product is a better choice. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://www.tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

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Made in China

MODEL: OTE180R / OTE180L
/ CPB180



Declaration of Conformity can be found on
www.jabra.com/doc

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1. Welcome

Thank you for using the Jabra Elite 10. We hope you will enjoy it!

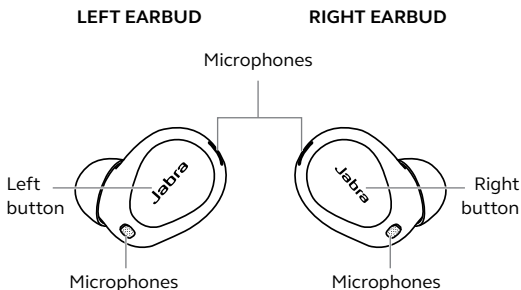
Here are some key features you will benefit from the Jabra Elite 10:

- Jabra ComfortFit relieves in-ear pressure for all-day wearing
- Spatial Sound with Dolby Head Tracking for Dolby Atmos* experience
- 10mm speakers for rich sound
- Up to 2x more noise cancellation with Jabra Advanced ANC™**
- 6-mic call technology for crystal-clear calls
- Connect to 2 devices at once with Bluetooth Multipoint

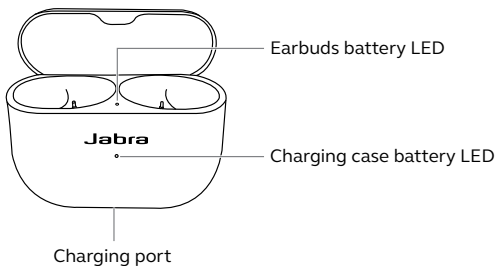
* Compatibility and availability may vary by device, application, and content

** Compared to Jabra Elite 4

2. Overview

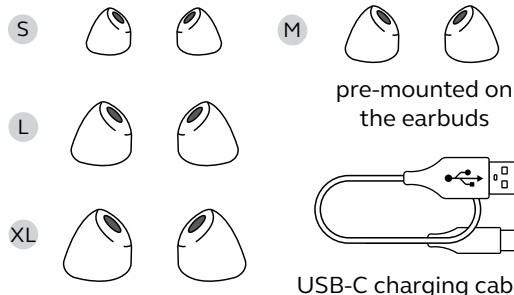


Wireless charging case



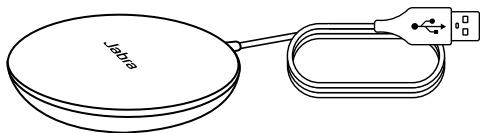
2.1 Included accessories

EarGels



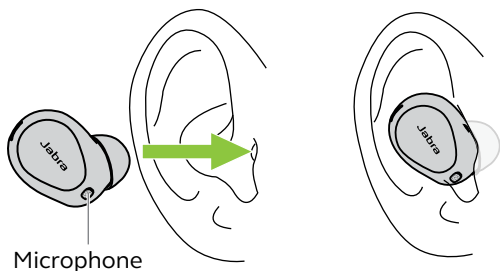
2.2 Optional accessories

Optional accessories are available at jabra.com/accessories



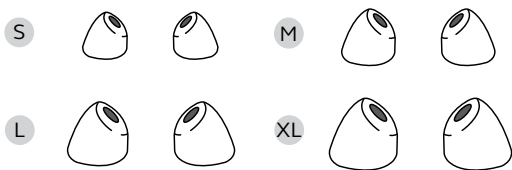
Wireless charging pad

3. How to wear



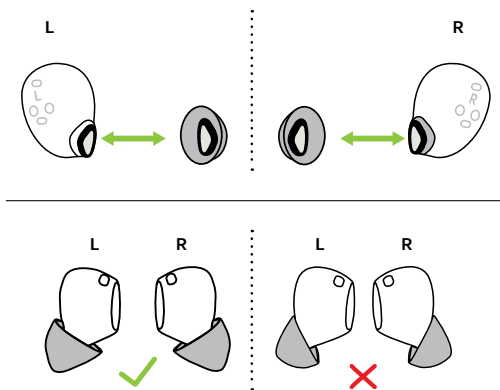
Insert each earbud into your ear and ensure the microphones are pointed towards your mouth.

It is recommended to try all EarGel sizes with sound and ANC on to find the right size for you. Choose the EarGel size that feels comfortable and that seals your ear canal to get the best ANC and audio experience. The medium EarGels are pre-mounted on the earbuds.



3.1 How to attach the EarGels

Align the triangle on the EarGel and earbud and firmly press together. To confirm the EarGel is attached correctly, refer to the following images.



4. How to charge

Get up to 6 hours on a single charge when playing music with ANC on, with a total charge of up to 27 hours with the charging case. If you use the earbuds without ANC and HearThrough, you'll get even more battery, with up to 8 hours in the earbuds when playing music, and a total of 36 hours with the charging case.

4.1 Charging the earbuds

Place the earbuds in the charging case and close the lid. It takes up to 3 hours to fully recharge the earbuds.

When the charging case is opened, the LED inside the charging case will light up red, yellow or green to indicate the battery status of the earbuds. The LED on the front of the charging case indicates the battery status of the charging case.



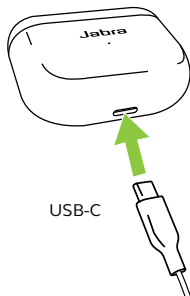
4.2 Fast charge the earbuds

When the earbuds are at low battery, placing them in the charging case for 5 minutes will fast charge the earbuds and give up to 1 hour of music time. Fast charging the earbuds requires that the charging case has a minimum of 30% battery.

You can see the current battery level of the earbuds and charging case using the Jabra Sound+ app when the earbuds are connected.

4.3 Charging the charging case using USB

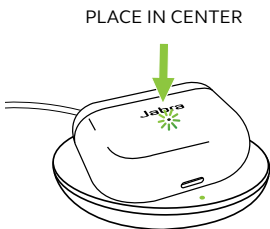
It takes up to 3 hours to fully charge the earbuds and the charging case using a USB-C charging cable.



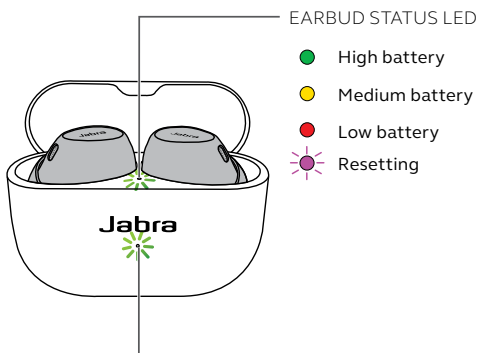
The charging case uses the standard USB voltage of 5V +/- 0.25V. It is not recommended to charge the earbuds using a power supply with a higher voltage.

4.4 Charging the charging case using the Jabra wireless charging pad

Place the charging case in the center of the Jabra wireless charging pad. The LED on the charging case will flash to indicate the charging case is placed correctly. It takes up to 3 hours to fully charge the earbuds and the charging case.

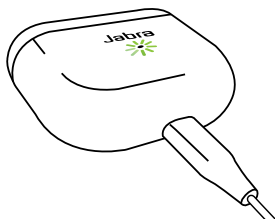


5. What the LEDs mean









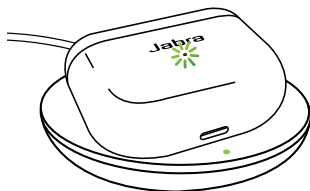
CHARGING CASE STATUS LED

- High battery
- Medium battery
- Low battery
- ✱ Critically low battery (earbuds not charging)
- ✱ Firmware update








CHARGING CASE STATUS WITH USB CABLE

- | | | | |
|---|----------------|---|---|
|  | High battery |  | Firmware updating |
|  | Medium battery |  | Firmware update error
(see Section 7.16) |
|  | Low battery | | |
|  | Fully charged | | |



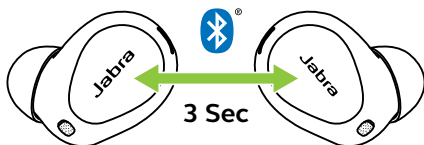
CHARGING CASE STATUS WITH WIRELESS CHARGING PAD

- | | | | |
|---|----------------|---|---|
|  | High battery |  | Firmware updating |
|  | Medium battery |  | Firmware update error
(see Section 7.16) |
|  | Low battery | | |

When fully charged, the LEDs on the charging case and wireless charging pad will turn off.

6. How to pair

6.1 Pairing with a mobile device



1. Power on the earbuds by removing them from the charging case. Alternatively, press and hold (2 sec) the **Left** and **Right** buttons simultaneously to power the earbuds on.
2. Wear the earbuds and press and hold (3 sec) the **Left** and **Right** buttons simultaneously until you hear the pairing notification. The earbuds will now be ready to pair.
3. Follow the voice-guided pairing instructions to pair with your mobile device.

6.2 Swift Pair with Windows computer

1. Power on the earbuds by removing them from the charging case. Alternatively, press and hold (2 sec) the **Left** and **Right** buttons to power the earbuds on.
2. Wear the earbuds and press and hold (3 sec) the **Left** and **Right** buttons simultaneously until you hear the pairing notification. The earbuds will now be ready to pair with your Windows computer.
3. Place the earbuds close to your Windows computer (20cm/8in) and select Connect on the Windows notification to start pairing.

Note: Swift Pair is available on Windows version 10 and later. It may not be enabled by default.

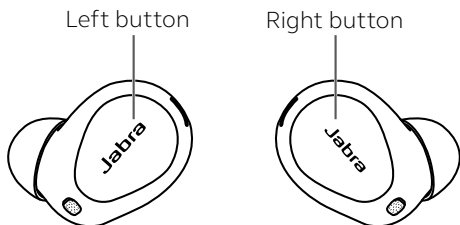
6.3 Google Fast Pair with Android™ devices

Ensure the version of your Android™ device is 6.0 or higher.

1. Power on the earbuds by removing them from the charging case. Alternatively, press and hold (2 sec) the **Left** and **Right** buttons to power the earbuds on.
2. Wear the earbuds and press and hold (3 sec) the **Left** and **Right** buttons simultaneously until you hear the pairing notification. The earbuds will now be ready to pair with your Android™ device.
3. Place the earbuds close to your Android™ device.
4. Select Connect on the notification to start pairing. A notification will tell you that the pairing is successful.

* Google and Android are trademarks of Google LLC.

7. How to use



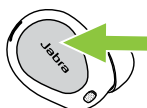
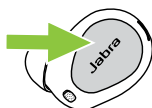
7.1 Power the earbuds off/on

To power off the earbuds, place them in the charging case.

To power on the earbuds, remove them from the charging case.

Alternatively, the earbuds can be manually powered off by pressing the **Left** and **Right** buttons on the earbuds simultaneously. To power on, press and hold (2 sec) the **Left** or **Right** buttons until you hear a tone in each earbud.

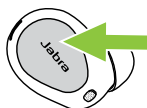
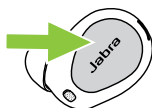
7.2 Music controls



Left earbud	Function	Right earbud
	Play/pause music	Press the Right button when not on a call
	Volume up	Press and hold the Right button
Press and hold the Left button	Volume down	
	Next track	Double-press the Right button when listening to music
	Restart track or previous track	Triple-press the Right button when listening to music
		Repeat to skip to the previous track

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

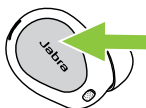
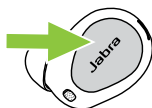
7.3 Call controls



Left earbud	Function	Right earbud
Press the Left or Right button	Answer call	Press the Left or Right button
Double-press the Left or Right button	End/Reject call	Double-press the Left or Right button
Press the Left or Right button	Mute/unmute microphone	Press the Left or Right button
	Volume up	Press and hold the Right button
Press and hold the Left button	Volume down	

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

7.4 ANC, HearThrough and Voice assistant controls



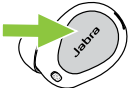
Left earbud	Function	Right earbud
Press the Left button when not on a call	Switch between HearThrough and ANC	
Double-press the Left button when not on a call	Activate Voice assistant	

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

To include Off as a Sound mode option, go to *Headset settings > General* in the Jabra Sound+ app and select *HearThrough, ANC & Off* option.

7.5 Advanced ANC

Advanced ANC automatically reduces the level of surrounding noise, adapts depending on the shape of your ear and placement of the earbuds, and adjusts accordingly in quiet, loud or windy environments to provide an optimal ANC experience.

Left button	ANC
	<p>Switch between HearThrough and ANC</p> <p>Press the Left button when not on a call</p>

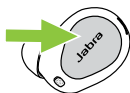
ANC sound mode can also be turned off using the Jabra Sound+ app.

7.6 HearThrough

HearThrough lets you hear surrounding sounds through the earbuds while wearing them. The earbuds automatically adapt in windy environments to ensure an optimal HearThrough experience.

Left button

HearThrough



Switch between
HearThrough
and ANC

Press the **Left** button
when not on a call

HearThrough sound mode can also be adjusted and turned off using the Jabra Sound+ app.

7.7 Sidetone

Sidetone enables you to hear your own voice when you are on a call. The benefit of Sidetone is that it enables you to determine how loud you are speaking.

The earbuds automatically adapt in windy environments to ensure an optimal Sidetone experience.

Sidetone is on by default during calls and can be turned off/on and adjusted using the Jabra Sound+ app.

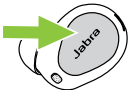
By default, Sidetone cannot be turned off/on using the earbuds. However, it can be added to the earbuds using MyControls in the Jabra Sound+ app.

7.8 Automatic volume adjustment

During a call, the volume will gradually increase when going from a quiet environment to a noisy environment. The volume adjustment happens automatically in the earbuds.

7.9 Mono earbud use

The right or left earbud can be used individually for music playback or for calls. To activate mono earbud mode, place the unused earbud into the charging case. The earbud that is worn will automatically switch to HearThrough.

Left button	Left earbud only
	Switch between HearThrough (default) and ANC Press the Left button when listening to music
	Answer call Press the Left button
	End/Reject call Double-press the Left button
	Mute/unmute microphone Press the Left button when on a call
	Activate Voice assistant Double-press the Left button when not on a call
	Adjust volume Use the volume controls on the connected mobile device

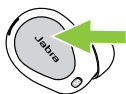
Right button	Right earbud only
--------------	-------------------

Play/pause music	Press the Right button when listening to music
------------------	---

Answer call	Press the Right button
-------------	-------------------------------

End/Reject call	Double-press the Right button
-----------------	--------------------------------------

Mute/unmute microphone	Press the Right button when on a call
------------------------	--



Next track	Double-press the Right button when listening to music
------------	--

Restart track or previous track	Triple-press the Right button when listening to music
---------------------------------	--

	Repeat to skip to the previous track
--	--------------------------------------

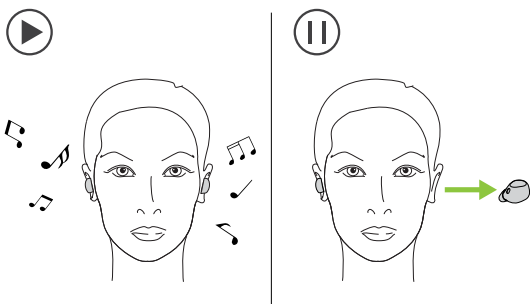
Adjust volume	Use the volume controls on the connected mobile device
---------------	--

The left and right earbuds will automatically relink when both are placed in your ear and switch back to the previous sound mode used.

7.10 Auto-pause music and calls

When one of the earbuds is removed from your ear, music will automatically pause.

To resume the music, return the earbud to your ear within 60 seconds. After 60 seconds, the music can be manually resumed by pressing the **Right** button.



Auto-pause music and calls can be turned on/off in the Jabra Sound+ app.

7.11 Sleep mode

To conserve battery, the earbuds will automatically power off when they are disconnected from your mobile device for 15 minutes and are not in the charging case, or when not wearing them and they have been inactive for 30 minutes.

To exit sleep mode, press and hold (2 sec) the button on each earbud. Alternatively, place the earbuds in the charging case and then remove them from the charging case.

Sleep mode can be configured in the Jabra Sound+ app.

7.12 Spatial Sound and Head Tracking

Spatial Sound uses virtual surround sound in your earbuds to optimize your audio for the most immersive, lifelike sound experience.

Spatial Sound is off by default and it can be configured using the Jabra Sound+ app.

Head Tracking recalibrates the soundscape depending on your head movements to simulate a 360° audio experience.

Head Tracking can be turned on/off using the Jabra Sound+ app.

7.13 MyControls



MyControls is a feature in the Jabra Sound+ app that enables you to reassign most functions to each of the earbud buttons, offering you the flexibility to configure the earbuds precisely to your personal preference.

By default, the functions listed below cannot be controlled using the earbuds; however, these functions can be added to the earbuds using MyControls in the Jabra Sound+ app.

- Sidetone on/off
- Hold current call and answer incoming call
- Switch between held call and current call

7.14 Multiple call handling

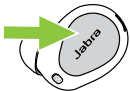
The earbuds can accept and handle multiple calls at the same time.

Multiple call handling		
	End current call and answer incoming call	Press the Left or Right button
	Reject incoming call, when on a call	Double-press the Left or Right button

The advanced multiple call functions listed below can be added to the earbuds using MyControls in the Jabra Sound+ app.

- Hold current call and answer incoming call
- Switch between held call and current call

7.15 Voice assistant

Left button	Voice assistant
	Activate Voice assistant Double-press the Left button when not on a call

Voice assistant settings can be configured using the Jabra Sound+ app.

7.16 Audio notifications

The earbuds indicate factory reset, battery level, pairing and Bluetooth connection status using audio notifications. You can select between tone or voice notifications using the Jabra Sound+ app.

The supported languages are English, French, German, Japanese, Mandarin Chinese and Korean.

7.17 Update firmware

The Jabra Elite 10 can be updated to the latest firmware version using the Jabra Sound+ app.

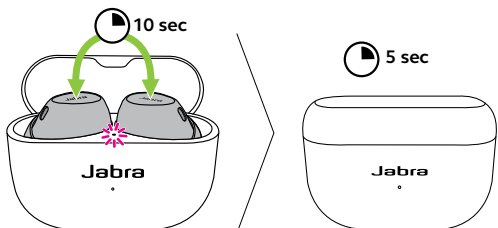
If notifications are enabled in the Jabra Sound+ app, you will receive an automatic notification when a firmware update is available.

If an error occurs during the firmware update, the LED on the charging case will slowly flash red. To complete the update, connect the charging case to a power supply, remove the earbuds from the charging case and then place the earbuds back in the charging case and close the lid. The firmware update will restart.

7.18 Reset the earbuds

Resetting the earbuds clears the list of paired devices and resets all settings.

1. Place both earbuds in the charging case.
2. Press and hold (10 sec) the **Left** and **Right** buttons on the earbuds simultaneously until the LED inside the charging case flashes pink.
3. Close the lid of the charging case for 5 seconds to complete the reset.



The earbuds will need to be re-paired to your mobile device.

It is highly important to delete/forget the pairing in the Bluetooth menu on your previously paired device.

8. Applications and firmware update

8.1 Jabra Sound+

Jabra Sound+ is a mobile application that allows you to configure and update the Jabra Elite 10 based on your needs.



9. Support

9.1 FAQ and technical specifications

The Jabra Elite 10 FAQ, certifications and technical specifications are available at jabra.com/support

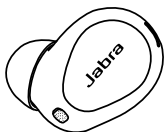
9.2 How to care for your earbuds

- Always store the earbuds in the charging case and safely protected.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the earbuds between -20°C and 45°C (-4°F and 113°F).
- Do not store the earbuds for extended periods of time without recharging them (max. three months).
- If the earbuds or the charging case become dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.
- The charging case uses the standard USB voltage of 5v +/- 0.25v. It is not recommended to charge the earbuds using a power supply with a higher voltage.
- Do not remove the earbud silicone sleeve.

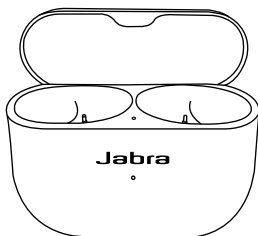
9.3 Replacement accessories

Replacement or additional accessories can be purchased online at jabra.com/accessories

Left and right earbud set



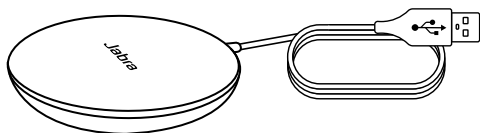
Charging case



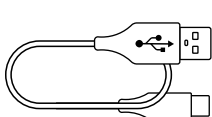
EarGels



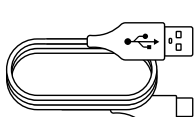
Jabra wireless charging pad



USB charging cables



0.3 m



1.2 m

9.4 Using replacement earbuds

1. Place the replacement earbuds into the charging case and close the lid.
2. Open the charging case lid and remove the earbuds.
3. Wear the earbuds and follow the voice instructions to pair to your mobile device.
4. Update the earbud firmware using the Jabra Sound+ app.

9.5 Using a replacement charging case

Before using a replacement charging case for the first time, it will need to be synced with your current earbuds and charged for 1 hour.

1. To begin syncing, place your current earbuds inside the replacement charging case and close the lid for 10 seconds.
2. If the LED on the charging case flashes pink this indicates that the firmware is being updated.
3. Wait until the LED stops flashing pink before opening the charging case.