

# G Series

**LCD Monitor** 

G274QPX (3CC2)

User Guide

# **Contents**

Getting Started	3
Package Contents	3
Installing the Monitor Stan	d4
Adjusting the Monitor	5
Monitor Overview	6
Connecting the Monitor to	PC8
OSD Setup	9
	9
Hot Key	9
OSD Menus	10
Gaming	10
Professional	13
Image	14
Input Source	14
PIP/PBP	15
Navi Key	16
Setting	16
Specifications	18
Preset Display Modes	20
Troubleshooting	21
Safety Instructions	22
TÜV Rheinland Certification	24
Regulatory Notices	25

#### Revision

V1.0, 2023/02

# **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

### **Package Contents**

Monitor	G274QPX	
Documentation	Quick Start Guide	
	Stand with Screw(s)	
	Stand Base with Screw(s)	
Accessories	External Power Supply	
	Power Cord	
	Premium High Speed HDMI™ Cable (Optional)	
Cables	DisplayPort Cable (Optional)	

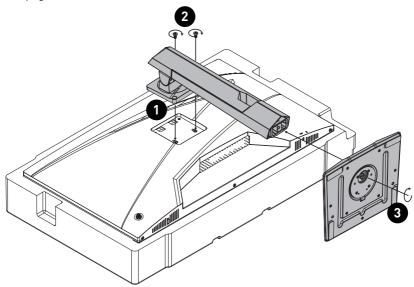


# ! Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

### Installing the Monitor Stand

- 1. Leave the monitor in its protective foam packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- **3.** Connect the base to the stand and tighten the base screw to secure the base.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.



### **Important**

- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!

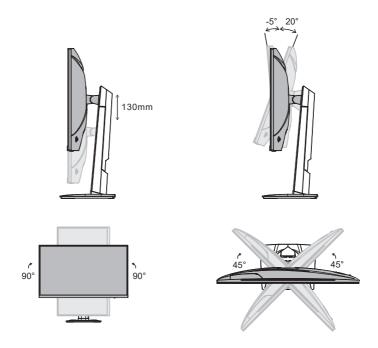


# **Adjusting the Monitor**

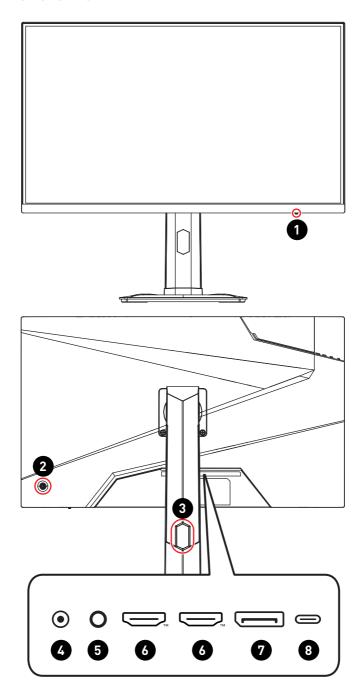
This monitor is designed to maximize your viewing comfort with its adjustment capabilities.



Avoid touching the display panel when adjusting the monitor.



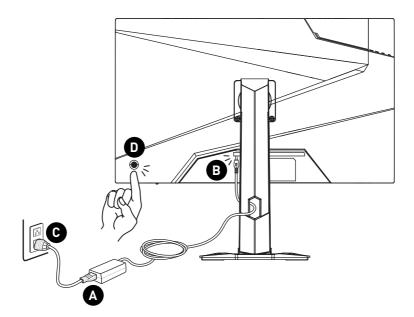
# **Monitor Overview**



Power LED		
Lit in white after the monitor is turned on. If no signal input, the LED will turn into orange. Lit in orange when the monitor is in Stand-by mode.		
Power Button & Navi Key		
Cable Routing Hole		
Power Jack		
Headphone Jack		
HDMI <sup>TM</sup> Connector HIGH-DEFINITION MULTIMEDIA UNITERFACE		
Supports 2560x1440@144Hz as specified in HDMI™ 2.0b.		
DisplayPort		
Supports 2560x1440@240Hz as specified in DisplayPo	ort 1.4a.	
USB Type-C Port	USB Type-C	
This port supports DisplayPort Alternate (DP	power delivery	
Alt) Mode and up to 20V/3.25A (65W) power	5V / 3A (15W)	
delivery.	9V / 3A (27W)	
	12V / 3A (36W)	
	15V / 3A (45W)	
	20V / 3.25A (65W)	
	Lit in white after the monitor is turned on. If no signaturn into orange. Lit in orange when the monitor is in Power Button & Navi Key  Cable Routing Hole  Power Jack  Headphone Jack  HDMI™ Connector  Supports 2560x1440@144Hz as specified in HDMI™ 2  DisplayPort  Supports 2560x1440@240Hz as specified in DisplayPort  This port supports DisplayPort Alternate (DP	

### Connecting the Monitor to PC

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- **3.** Assemble the external power supply & power cord. (Figure A)
- **4.** Connect the external power supply to the monitor power jack. (Figure B)
- **5.** Plug the power cord into the electrical outlet. (Figure C)
- **6.** Turn on the monitor. (Figure D)
- 7. Power on the computer and the monitor will auto detect the signal source.



# **OSD Setup**

This chapter provides you with essential information on OSD Setup.

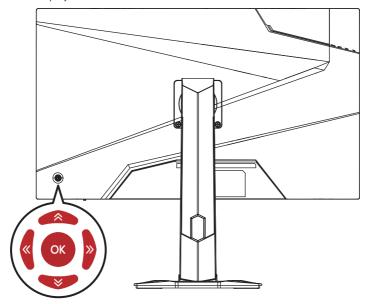


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All information is subject to change without prior notice.

### **Navi Key**

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



#### Up/Down/Left/Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

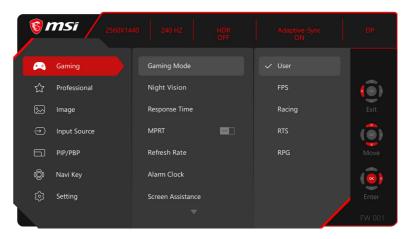
#### Press (OK):

- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

### **Hot Key**

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

# **OSD Menus**





# ! Important

The following settings will be grayed out when HDR signals are received:

- Night Vision
- MPRT
- Low Blue Light
- HDCR

- Brightness
- Contrast
- Color Temperature
- PIP/PBP

# **Gaming**

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode		• Use Up or Down Button to select and
	FPS	preview mode effects.  • Press the OK Button to confirm and
	Racing	apply your mode type.
	RTS	
	RPG	
Night Vision	OFF	This function optimizes background
	Normal	brightness and is recommended for FPS games.
	Strong	
	Strongest	
	A.I.	

1st Level Menu	2nd/3rd L	evel Menu	Description	
Response Time	Normal Fast		Setting to Fastest will reach the shortest response time and help improve blurred images when playing	
	Fastest		very fast games.	
MPRT	OFF		Activating MPRT	will affect:
			Affected Function	Function Status
	ON		» Response Time » Brightness	Unable to select
			» Screen Size 1:1	Set to Auto
			» Adaptive-Sync » HDCR » PIP/PBP	Set to OFF
			MPRT is available rate is over 85Hz	e when the refresh
Refresh Rate	Location	Left Top	Location is adjustable in OSD Men Press the OK Button to confirm an apply your Refresh Rate Location.	
		Right Top		
		Left Bottom	• This monitor follows and works at th	ows and works at the
		Right Bottom	Operating System's preset Screen Refresh Rate.	
		Customize		
	OFF			
	ON			
Alarm Clock	Location	Left Top		time, press the OK
		Right Top	Button to activate	
		Left Bottom	preset Alarm Clo	
		Right Bottom	power loss and reconnection.	econnection.
		Customize		
	15:00	00:01 ~		
	30:00	99:59		
	45:00			
	60:00			

1st Level Menu	2nd/3rd Level Menu		Description	
Screen	None		Users can adjust Screen Assistance	
Assistance	Icon		in any mode.	
	Reset			
Adaptive-Sync	OFF		<ul> <li>Adaptive-Sync pr tearing.</li> </ul>	events screen
	ON		Activating Adapti	ve-Sync will affect:
			Affected Function	Function Status
			» MPRT » PIP/PBP	Set to OFF
			» Screen Size 1:1	Set to Auto

### **Professional**

1st Level Menu	2nd Level Menu	Description	
Pro Mode	User Anti-Blue Movie Office sRGB Eco	preview mode eff	iton to confirm and apply
Low Blue Light	OFF ON	blue light. When adjusts the scree more yellow glow • When Pro Mode i	rotects your eyes against enabled, Low Blue Light en color temperature to a v. s set to Anti-Blue, it is able Low Blue Light.
HDCR	OFF	HDCR enhances increasing the co     Activating HDCR     Affected Function     Brightness     MPRT	ontrast of images.
MPRT	OFF ON	Activating MPRT      Affected Function     » Response Time     » Brightness     » Screen Size 1:1     » Adaptive-Sync     » HDCR     » PIP/PBP      MPRT is available over 85Hz.	Will affect:  Function Status  Unable to select  Set to Auto  Set to OFF  e when the refresh rate is
Image Enhancement	OFF Weak Medium Strong Strongest	Image Enhancem edges to improve	nent enhances image their acutance.

# **Image**

1st Level Menu	2nd/3rd Level Menu		Description	
Brightness	0-100		Properly adjust Brightness according to the surrounding lighting.	
Contrast	0-100		Properly adjust Contrast to relax your eyes.	
Sharpness	0-5		Sharpness improves clarity and details of images.	
Color	Cool		Use Up or Down Button to select and	
Temperature	Normal		preview mode effects.	
	Warm		<ul> <li>Press the OK Button to confirm and apply your mode type.</li> </ul>	
	Customization	R (0-100)		
		G (0-100)		
		B (0-100)		
Screen Size	Auto		Users can adjust Screen Size in any	
	4:3		mode, any resolution and any screen refresh rate.	
	16:9		Activating Screen Size 1:1 will affect:	
	1:1		Affected Function Function Status	
			» MPRT  » Adaptive-Sync Set to 0FF  » PIP/PBP	

# **Input Source**

1st Level Menu	2nd Level Menu	Description
НДМІ™ 1		Users can adjust Input Source in any mode.
НДМІ™ 2		
DP		
Type C		
Auto Scan	OFF	Users can use the Navi Key to select Input
	ON	Source at below status:
	ON	While "Auto Scan" is set to "OFF" with the monitor at power saving mode;
		While "No Signal" message box is shown on the monitor.

# PIP/PBP

1st Level Menu	2nd/3rd Level Menu		Description	
OFF		PIP (Picture in Picture) allows users		
PIP	Source	НДМІ™ 1	to simultaneously display mu video sources on one screen.	
		НДМІ™ 2	program is displ	ayed on the full
		DP	screen at the same time as one o more other programs are display	
		Type C	inset windows.	
	PIP Size	Small	<ul> <li>PBP (Picture by feature that disp</li> </ul>	Picture) is a similar lavs two input
		Medium		side on the screen.
		Large	' '	llows users to switch and secondary input
	Location	Left Top	sources.	and cocomacy input
		Right Top	If there is only one signal input, the Display Switch and Audio Switch w	
		Left Bottom	be grayed out.	nd Addio Switch witt
		Right	Activating PIP/PBP  Affected Function   F	BP will affect:
		Bottom		Function Status
	Display Switch		» Response Time	Unable to select
	Audio Swi	tch	» MPRT	
PBP	Source 1	HDMI™ 1	» Adaptive-Sync » HDMI™ CEC	Set to OFF
		HDMI™ 2	» PIP:	
		DP	Screen Size 1:1  » PBP:	Set to Auto & unable to select
		Type C	Screen Size 4:3/ 16:9/ 1:1	to select
	Source 2	НДМІ™ 1		
		HDMI™ 2		
		DP		
		Type C		
	Display Switch			
	Audio Swi	tch		

# Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	All Navi Key items can be adjusted via
Down	Brightness	OSD Menus.
Left	Game Mode	
Right	Screen Assistance	
	Alarm Clock	
	Input Source	
	PIP/PBP Mode	
	Refresh Rate	
	Info. On Screen	
	Night Vision	

# Setting

1st Level Menu	2nd Level Menu	Description
Language	繁體中文	Users have to press the OK Button to
	English	confirm and apply the Language setting.
	Français	Language is an independent setting. Users' own language setting will override
	Deutsch	the factory default. When users set Reset to Yes, Language will not be changed.
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	Bahasa Indonesia	
	Türkçe	
	(More languages coming soon)	
Transparency	0~5	Users can adjust Transparency in any mode.

1st Level Menu	2nd Level Menu	Description		
OSD Time Out	5~30s	Users can adjust OSD Time Out in any mode.		
Power Button	OFF	When set to OFF, users can press the power button to turn off the monitor.		
	Standby	When set to Standby, users can press the power button to turn off the panel and backlight.		
Info. On Screen	OFF	The information of the monitor status will		
	ON	be shown on the right side of the screen.		
HDMI™ CEC	OFF	HDMI™ CEC (Consumer Electronics		
	ON	Control) supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.		
		If HDMI™ CEC is set to ON:		
		The monitor will automatically power on when the CEC device is turned on.		
		The CEC device will enter power saving mode when the monitor is turned off.		
		<ul> <li>When Sony PlayStation®, Nintendo® Switch™, or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later.</li> </ul>		
Reset	YES	Users can Reset and restore settings to		
	NO	original OSD Default in any mode.		

# **Specifications**

Monitor	G274QPX		
Size	27 inch		
Curvature	Flat		
Panel Type	Rapid IPS		
Resolution	2560 x 1440		
Aspect Ratio	16:9		
Brightness	• Typical SDR: 300 nits		
	Peak HDR: 400 nits		
Contrast Ratio	1000:1		
Refresh Rate	240Hz		
Response Time	• 1ms (MPRT)		
	• 1ms (GTG)		
1/0	DisplayPort x 1		
	HDMI™ Connector x 2		
	USB Type-C Port (DP Alt Mode) x 1		
	Headphone Jack x 1		
View Angles	178°(H) , 178°(V)		
DCI-P3*/ sRGB	98%/116%		
Surface Treatment	Anti-glare		
Display Colors	1.07B (8 bits + FRC)		
Monitor Power Options	19.0V === 5.79A		
External Power Supply	110.01W, 19.0V		
Power Input	100~240V, 50/60Hz, 1.5A		
Power Output	19.0V === 5.79A		
Adjustment (Height)	0 ~ 130mm		
Adjustment (Tilt)	-5° ~ 20°		
Adjustment (Swivel)	-45° ~ 45°		
Adjustment (Pivot)	-90° ~ 90°		
Kensington Lock	Yes		

Monitor		G274QPX	
VESA Mounting		• Plate Type: 75 x 75 mm	
		• Screw Type: M4 x 10 mm	
		• Thread Diameter: 4 mm	
		• Thread Pitch: 0.7 mm	
		• Thread Length: 10 mm	
Dimension (W x H x D)		613.5 x 402.1 x 196.5 mm	
Weight	Net	5.95 Kg	
	Gross	8.10 Kg	
Environment Operating  Storage		• Temperature: 0°C to 40°C	
		• Humidity: 20% to 90%, non-condensing	
		• Altitude: 0 ~ 5000m	
		• Temperature: -20°C to 60°C	
		• Humidity: 10% to 90%, non-condensing	

<sup>\*</sup> Based on CIE1976 test standards.

# **Preset Display Modes**



All information is subject to change without prior notice.

Standard	Resolution		HDMI™	DP/ Type-C
Full HD	1920x1080	@60Hz	V	V
QHD	2560x1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	V
		@165Hz		V
		@180Hz		V
		@240Hz		V
Video Timing Resolution	720P		V	V
	1080P	@60Hz	V	V
		@120Hz	V	V
	2160P	@30Hz	V	
		@60Hz	V	
PBP Mode	1280x1440 @60Hz		V	V

# **Troubleshooting**

### The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

### No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

### The screen image is not properly sized or centered.

• Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

### No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

### The icons, font or screen are fuzzy, blurry or have color problems.

- · Avoid using any video extension cables.
- · Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

### The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

# Safety Instructions

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

#### Power

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

### **Battery**

Please take special precautions if this device comes with a battery.

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.
- Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, which can result in an explosion.
- Avoid leaving a battery in an extremely high temperature or extremely low air pressure environment that can result in an explosion or the leakage of flammable liquid or gas.
- Do not ingest battery. If the coin/button cell battery is swallowed, it can cause severe internal burns and can lead to death. Keep new and used batteries away from children.

#### **European Union:**



Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.

#### BSMI:



#### 廢雷池請回收

For better environmental protection, waste batteries should be collected separately for recycling or special disposal.

#### California. USA:



The button cell battery may contain perchlorate material and requires special handling when recycled or disposed of in California. For further information please visit: https://dtsc.ca.gov/perchlorate/

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.
- If any of the following situations arises, get the device checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the device.
  - The device has been exposed to moisture.
  - The device does not work well or you can not get it working according to the User Guide.
  - The device has dropped and damaged.
  - The device has obvious sign of breakage.

# **TÜV Rheinland Certification**

# TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Turn on the optional Low Blue Light function.

### TÜV Rheinland Flicker Free Certification

• TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.



- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 - 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)

# Regulatory Notices

### **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

### FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### MSI Computer Corp.

901 Canada Court, City of Industry, CA 91748, USA [626] 913-0828 www.msi.com

### WFFF Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



### Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

### RoHS Statement

### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

#### India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

### Turkey EEE Regulation

Conforms to the EEE Regulations of the Republic Of Turkey

#### Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

### Green Product Features

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- · Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

### **Environmental Policy**

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.



- · Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

### Warning!

Overuse of screens is likely to affect eyesight.

#### Recommendations:

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

### Copyright and Trademarks Notice

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# **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.